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RESOURCES AND SERVICES OVERVIEW AND SCRUTINY COMMITTEE

DATE: Monday, 13 December 2021

TIME: 7.30 pm

VENUE: Council Chamber, Council Offices,

Thorpe Road, Weeley, CO16 9AJ

MEMBERSHIP:

Councillor Codling

Councillor M Stephenson(Chairman)
Councillor Scott(Vice-Chairman)
Councillor Allen
Councillor Barry

Councillor Griffiths Councillor Harris Councillor Land Councillor Morrison

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DATE OF PUBLICATION: Monday, 6 December 2021



AGENDA

1 Apologies for Absence and Substitutions

The Committee is asked to note any apologies for absence and substitutions received from Members.

2 Minutes of the Last Meeting (Pages 1 - 4)

To confirm and sign as a correct record, the minutes of the last meeting of the Committee, held on 1 November 2021.

3 Declarations of Interest

Councillors are invited to declare any Disclosable Pecuniary Interests or Personal Interest, and the nature of it, in relation to any item on the agenda.

4 Questions on Notice pursuant to Council Procedure Rule 38

Subject to providing two working days' notice, a Member of the Committee may ask the Chairman of the Committee a question on any matter in relation to which the Council has powers or duties which affect the District of Tendring and which falls within the terms of reference of the Committee.

5 <u>Scrutiny of Proposed Decisions</u> (Pages 5 - 6)

Pursuant to the provisions of Overview and Scrutiny Procedure Rule 13, the Committee will review any new and/or amended published forthcoming decisions relevant to its terms of reference and decide whether it wishes to enquire into any such decision before it is taken.

Matters may only be raised on those forthcoming decisions at Committee meetings where the Member has notified the Committee Services Manager in writing (or by personal email) of the question they wish to ask, no later than Midday, two working days before the day of the meeting.

6 Recommendations Monitoring Report (Pages 7 - 20)

To present to the Committee the updated Recommendations Monitoring Report, outlining any recommendations the Committee have sent to Cabinet. The Committee is requested to consider the report and determine whether any further action is required on the recommendations submitted.

7 Review of the Work Programme (Pages 21 - 34)

To present to the Committee a draft detailed Work Programme 2021/22, to consider the detail and ordering of the Work Programme.

8 Report of the Leader of the Council. - A.4 - Key Priority Actions 2021/22 Towards
Corporate Plan Themes - Monitoring Report at the Half Year Point (Pages 35 - 50)

The Committee will enquire into performance of the Council in relation to the Key Priority Actions adopted by Cabinet for 2021/22. The Key Priority Actions are designed to advance the ambition set out in the Council's Corporate Plan Themes for 2020/24. For this enquiry, the Committee has the report provided to the Cabinet on 8 October 2021. The Leader of the Council has been invited to the meeting to assist the Committee with its enquiry.

9 Joint Use Facilities Options Report (Pages 51 - 92)

At this meeting the Committee is to undertake an enquiry into the Options being assessed for the future of the Joint Use Sports/Leisure Facilities at Brightlingsea and Harwich. This matter is scheduled to be considered by the Cabinet on 17 December 2021 and the Committee will be provided with a copy of the report being submitted to Cabinet (once published). The Portfolio Holder has been invited to the meeting to assist the Committee with its enquiry.

Amendment

Please note that site visits took place to both locations on Monday the 6 of December 2021:

Brightlingsea Sports Centre

<u>Attended:</u> Cllr's M Stephenson, Scott, Codling, Harris, Barry and Griffiths. Officers Keith S, Keith D and Michael Carran. Site tour by Steve Ham, Sports Facilities Manager.

Apologies: Cllr's Morrison, Land and Allen

Harwich Leisure Centre

<u>Attended:</u> Cllr M Stephenson, Scott, Harris and Griffiths. Officers. Keith S, Keith D and Michael Carran. Site tour by James Prior Temporary Sports Facility Manager.

Apologies: Cllr's Morrison, Land, Allen, Codling and Barry.

Date of the Next Scheduled Meeting

The next scheduled meeting of the Resources and Services Overview and Scrutiny Committee is to be held in the Council Chamber, Town Hall at 9.30 am on Thursday, 13 January 2022.

Information for Visitors

FIRE EVACUATION PROCEDURE

There is no alarm test scheduled for this meeting. In the event of an alarm sounding, please calmly make your way out of any of the fire exits in the hall and follow the exit signs out of the building.

Please heed the instructions given by any member of staff and they will assist you in leaving the building and direct you to the assembly point.

Please do not re-enter the building until you are advised it is safe to do so by the relevant member of staff.

Your calmness and assistance is greatly appreciated.

Resources and Services Overview and Scrutiny Committee

1 November 2021

MINUTES OF THE MEETING OF THE RESOURCES AND SERVICES OVERVIEW AND SCRUTINY COMMITTEE,

HELD ON MONDAY, 1ST NOVEMBER, 2021 AT 7.30 PM IN THE COUNCIL CHAMBER - COUNCIL OFFICES, THORPE ROAD, WEELEY, CO16 9AJ

Present:	Councillors M Stephenson (Chairman), Scott (Vice-Chairman), Allen, Barry, Codling, Griffiths, Harris and Morrison
Also Present:	Councillor Talbot (Portfolios Holder for Environmental & Housing)
In Attendance:	Tim Clarke (Assistant Director (Housing and Environment)), Andy White (Assistant Director (Building and Public Realm)), Graham Nourse (Assistant Director (Planning)), Keith Simmons (Head of Democratic Services and Elections), Mark Westall (Head of Customer and Commercial Services), Jonathan Hamlet (Street Scene Officer), Keith Durran (Committee Services Officer) and Matt Cattermole (Communications Assistant)

[Note: Anastasia Simpson (Assistant Director (Partnerships)), Tim Clarke (Assistant Director (Housing and Environment)), Andy White (Assistant Director (Building and Public Realm)), Graham Nourse (Assistant Director (Planning)), Mark Westall (Head of Customer and Commercial Services) and Matt Cattermole (Communications Assistant) were able to contribute to the meeting remotely through the use of the Microsoft Teams platform]

28. APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

An apology for absence was submitted on behalf of Councillor Land, as a Member of the Committee, (with no substitution).

An apology for absence was also submitted on behalf of Councillor C Guglielmi as Portfolio Holder with responsibility for enforcement.

29. MINUTES OF THE LAST MEETING

It was **RESOLVED** that the Minutes of the meeting of the Committee held on Monday 20 September 2021 be approved as a correct record.

30. DECLARATIONS OF INTEREST

There were no declarations of interest by Councillors in relation to any on the agenda for this meeting.

31. QUESTIONS ON NOTICE PURSUANT TO COUNCIL PROCEDURE RULE 38

On this occasion no Councillor had submitted notice of a question.

32. REVIEW OF THE WORK PROGRAMME

The work programme of the Committee was circulated to it with the agenda for the meeting. At the meeting a proposed revised Work Programme was circulated addressing the issues previously approved (Minute 27 of 20 September 2021 refers) and providing for a review of the performance at the half year point against the key priority actions for 2021/22.

Further to the above, the Committee was invited to re-schedule the meeting to be held on 20 December 2021 and instead hold that meeting on 13 December 2021.

The Committee also had before it at the meeting, the scoping document for the Joint Scrutiny Panel to look at Economic Development and Growth. .

The Committee noted the contents of the report and **RESOLVED** to approve the changes set out and otherwise relayed to it (as set out at Appendix A to these Minutes). The Committee also **RESOLVED** to approve the scoping document for the Joint Scrutiny Panel to look at Economic Development and Growth (as set out at Appendix B to these Minutes)

33. REPORT OF DEPUTY LEADER, PORTFOLIO HOLDER FOR CORPORATE FINANCE & GOVERNANCE. - A.2 - TENDRING DISTRICT COUNCIL ENFORCEMENT

The Committee had undertaken an enquiry into the Council's enforcement function as "Effective Enforcement and Regulation" was a priority in the Council's Corporate Plan 2020-24 (within the theme of Delivering High Quality Services).

To assist the Committee with its enquiry, the Committee received a report in the name of the Portfolio Holder for Corporate Governance and Finance. His report referenced the Corporate Enforcement Group (CEG) which had been formed in 2017 with a view to coordinating the enforcement response across the Council under the overarching Corporate Enforcement Strategy. The Group had had a number of iterations and the current membership comprised of Portfolio Holders, Directors, Assistant Directors and Senior Mangers within the Council with the aim to improve and develop the enforcement response across the Authority.

It was also reported to the Committee that all authorised Officers, when making enforcement decisions should abide by the Corporate Enforcement Strategy, and the supporting documented procedures, both within the appendices and departmental processes.

Enforcement enabled the Council to ensure rules were followed in a way that improved outcomes for residents in Tendring. The Council's investment and wide range of enforcement activity successfully helped to keep the District clean and tidy, supported high quality housing, kept people safe whilst travelling, and ensured better health.

The Council would exercise its regulatory activities in a way which was:

"Proportionate – our activities will reflect the level of risk to the public and enforcement action taken will relate to the seriousness of the offence.

- ♣ Accountable our activities will be open to public scrutiny, with clear and accessible policies, and fair and efficient complaints procedures.
- ♣ Consistent our advice to those we regulate will be robust and reliable and we will respect advice provided by others. Where circumstances are similar, we will endeavour to act in similar ways to other local authorities.
- **◆ Transparent** we will ensure that those we regulate are able to understand what is expected of them and what they can anticipate in return.
- **▼ Targeted** we will focus our resources on higher risk enterprises and activities, reflecting local need and national priorities".

The report had also provided an overview of training for officers to equip them to carry out their enforcement duties in accordance with the legislative requirements and the Corporate Enforcement Strategy. In addition, details of enforcement activity across the Council, including against fly tipping, littering, stray dogs, dog fouling, noise nuisance, situations prejudicial to health, filthy and verminous premises, pests, contaminated land, permitting of polluting processes, abandoned vehicles, regulated housing conditions in the owner occupied and privately rented housing (including in respect of the licensing of mobile home sites and houses in multiple occupation), enforcement of tenancy conditions and the collection of rent for those properties where the Council was the landlord, planning enforcement and anti-social behaviour (with partners).

In response to questions, Members were advised that the Council's Community Ambassadors had also been trained in issuing Fixed Penalty Notices for dog fowling, littering and fly tipping. Those Notices had been recently revised and re-produced.

After a short discussion it was RESOLVED TO RECOMMENDED TO CABINET that:

- 1. the protection of trees on land to be developed be considered with the view to seeking to prevent a loss of trees in sites that are approved for development,
- 2. Essex County Council be requested to plant a tree for each highway or other tree removed by it as close as possible to the site of the removed tree,
- 3. the Council looks at, in conjunction with Ward Councillors, the reintroduction of Perspex lamp post signs to reinforce the message about not dog fouling and the penalty for those that allow their dogs to foul,
- 4. the Council discuss again the relative advantage of deploying covert cameras as part of enforcement, particularly for those specific areas where there is reoffending, in order to identify those offenders,
- 5. the legal position be considered on the responsibility of those who sell fast food for litter that comes from the packaging provided by those who sell fast food,
- 6. the reasoning why there have been no FPN's issued in respect of breaches of the PSPO, dog fouling, fly-tipping and littering be shared with the Committee,
- 7. the Council uses social media and the press to make a push to highlight our Community Ambassadors, ASB case officer and Town Centre Officer, the powers they have and the tickets, fines they can issue.

In addition to the above, the Committee **RESOLVED** to request that the detail that could not be provided to it at the meeting in respect of the following, be provided at the earliest opportunity:

"In relation to Anti-Social Behaviour, whether it be a nuisance, public disorder, fly tipping, dog fowling etc..

How convictions have we in the last 5 years?

How many court appearances have we got in the last 5 years?

How many tickets and or notices have we issued in the last 5 years?"

34. REPORT OF PORTFOLIO HOLDER FOR ENVIRONMENT AND PUBLIC SPACES - A.3 - WASTE AND RECYCLING SERVICE

The Chairman welcomed Cllr Talbot, Portfolio Holder for Environment to the Scrutiny Committee meeting together with John Hamlet, Street Scene Manager. Full Council, at its meeting on 13 July 2021, instructed this Committee to conduct a thorough review of recycling bring sites, the process of determining public litter bin sites and the clearing of the A12/A133 near the waste transfer station. The aim approved by Council was that this Committee could enquire into those elements of the strategic approach to waste and recycling and the delivery against that approach.

The Committee then heard a prepared oral statement from Councillor Talbot, who then left the meeting.

The Chairman invited the Committee to establish a Task and Finish Group to look at the Waste and Recycling elements requested by Full Council for this Committee to enquire into and that this group be chaired by Councillor Daniel Land.

35. SCRUTINY OF PROPOSED DECISIONS

The Committee **NOTED** the contents of the report.

36. RECOMMENDATIONS MONITORING REPORT

The Committee **NOTED** the contents of the report.

The meeting was declared closed at 10.01 pm

Chairman

Resources and Services Overview and Scrutiny Committee 13 December 2021

OVERVIEW AND SCRUTINY PROCEDURE RULE 13 – SCRUTINY OF PROPOSED DECISIONS

(Prepared by Keith Durran – forthcoming decisions published since 01/10/2021)

In presenting the following, the Committee's attention is drawn to the agenda item notes in respect of Overview and Scrutiny Procedure Rule 13.

DESCRIPTION OF DECISION	KEY DECISION – YES/NO	DECISION MAKER	Decision Due Date
Disposal of Redundant Office site at Weeley	YES	Cabinet	17 Dec 2021
Delivering the Climate Action Plan	YES	Cabinet	17 Dec 2021
Housing Revenue Account Estimates 2022/23	YES	Cabinet	17 Dec 2021
Updated GF Financial Forecast and Initial Budget Proposals 2022/23	YES	Cabinet	17 Dec 2021
Digital Transformation Completion and Analysis	YES	Cabinet	17 Dec 2021
Business Rates Base 2022/23 (NDR1) To agree the Business Rates Base for inclusion in the 2022/23 budget and notification to the Major Preceptors	YES	Deputy Leader	21 Jan 2022

The Council's notice of forthcoming decisions can be found on the Council's Website at:-

https://tdcdemocracy.tendringdc.gov.uk/mgDelegatedDecisions.aspx?RP=0&K=0&D M=0&HD=0&DS=1&Next=true&H=0&META=mgforthcomingdecisions&v=0&bcr=1



Agenda Item

Resources and Services Overview and Scrutiny Committee 13 December 2021

RECOMMENDATIONS MONITORING REPORT (Prepared by Keith Durran)

Recommendation(s) Including Date of Meeting and Minute Number	Actions Taken and Outcome	Completed, follow-up work required or added to Work Programme
SCRUTINY OF ENFORCEMENT		
RESOURCES & SERVICES OVERVIEW AND SCRUTINY COMMITTEE held on 1 November 2021 Minute 33 refers		
The Committee RECOMMENDED to Cabinet that	at:- Before Cabinet 17 December 2021	
 the protection of trees on land to be developed be considered with the view to seeking to prevent a loss of trees in sites that are approved for development, Essex County Council be requested to pla a tree for each one removed by them and after a tree is removed by them it is replace as close as possible to the site of the removed tree, the Council looks at the reintroduction of 		
Perspex lamp post signs to reinforce the message about not dog fouling and the penalty for those that all their dogs to foul conjunction with ward Councillors, 4. the Council discuss again the relative		
advantage of deploying covert cameras as part of enforcement, particularly for those specific areas where there is reoffending, order to identify those offenders,		

- the legal position be considered on the responsibility of those who sell fast food for litter that comes from the packaging provided by those who sell fast food,
- 6. the reasoning why there have been no FPN's issued in respect of breaches of the PSPO, dog fouling, fly-tipping and littering be shared with the Committee
- 7. the Council uses social media and the press to make a push to highlight our Community Ambassadors, ASB case officer and Town Centre Officer, the powers they have and the tickets, fines they can issue.

SCRUTINY OF VOIDS

RESOURCES & SERVICES OVERVIEW AND SCRUTINY COMMITTEE held on 15 July 2021 Minute 15 refers

The Committee Recommended to Cabinet that:

(1) the resources available for the Housing Allocations Service of the Council be reviewed in order to ensure that it is able to deliver the rapid response and excellent customer service to those on the Housing Register, and those applying, and thereby contribute further to reducing the average time Council Homes remain untenanted by moving all paper work to a digital format.

Cabinet 12 November 2021 (Minute 74 refers)

The Cabinet had before it the response of the Housing Portfolio Holder thereto as follows:-

"I would like to thank the Committee for their comments. To reply specifically to the points made:

1. Since the last meeting of the Committee the allocations team has been working hard to allocate available properties and I am pleased to be able to advise that at the time of writing there are no general purpose properties available to let that are not allocated or subject to offer to prospective tenants. I would like to particularly mention the Housing Solutions and Allocations Manager, the Senior Housing Solutions and Allocations Officer and the team's apprentice and thank them for the work that has been done to achieve this. Looking into the future the

The Chairman of the Committee proposes to follow up the decision of Cabinet on 12 November to comment/ask as follows:

1. The addressing of the housing voids allocation delays is welcome and the Portfolio Holder's expectations that the position on turnaround of general purpose properties will be maintained is noted with pleasure.

team is presently implementing a new software package which will make the process easier for the team and I hope and expect that this will allow the team to maintain the position that has been achieved.

- (2) while a selection of individuals on the Housing Register are waiting for adapted homes and we should rightly seek to achieve the best match, where possible, this should not be pursued to the extent that individual properties remain untenanted for long periods of time due to infrequent offers to those on the Register and in need of housing.
- 2. The team have reviewed processes internally as mentioned and rebalanced the allocations process to give a stronger emphasis on allocating properties at a higher frequency than on perfectly matching any adaptations present to prospective tenants.
- 2. The adoption of this rebalanced approach is much appreciated and positive step.

- (3) the temporary measures introduced in 2021 to control expenditure in year on improvements to void Council Homes be continued going forward (as such if the kitchen is functional and efficient to maintain it will not be replaced only for the reason of upgrading it).
- 3. The nature of works carried out at properties has been severely cut back for timing and financial reasons. It may be advantageous to review that as the position is regularised into the future, time and financial constraints may allow a winding back of some of the control measures.
- 3. The continuation, longer term, of measures that mean more work is undertaken in occupied properties rather than delaying re-occupation is still something the Committee urges as part of the strategic approach to maximizing occupancy rates and minimizing void periods. This approach should also mean those properties most in need of improvements eg to kitchens are addressed first rather than those which happen to become void.

- (4) the IT solutions for the separate sections of the Council dealing with Housing Allocations and Council Home repairs and maintenance be
- 4. The teams are working with a shared spreadsheet at present. They also have separate specialist software for each. I agree that a link between the two
- 4. It is great to hear that the various service areas are sharing data to improve service delivery.

- enhanced so that there is a shared resource that can support the council with a range of data that the current separate systems were unable assist efficiency of the Council as a whole.
- (5) a more active and purposeful approach be undertaken than at present in respect of the recharging of former tenants who had left items to be removed or otherwise in a condition requiring remedial/repair works and that these charges be linked from commencement with any debts for unpaid rents by those tenants in order to assist an efficient recovery process.
- (6) the current 14 month trial in respect of an in house team to undertake Council House repairs, be actively reviewed to ensure opportunities are taken during that trial, to support skills development and recruitment and retention measures enhancement (including if appropriate market forces enhancements for certain specialist skills and attraction of those with relevant accreditation to work for the Council; maybe part-time).
- (7) the Portfolio Holder for Housing be encouraged to establish a Housing Working Party to continue the focus on Housing Voids and the issues considered in the enquiry by this

- packages would be a useful area for future development.
- 5. I agree that once the position on void properties overall is dealt with a greater emphasis on recovery of costs would be appropriate, potentially including external debt recovery services. I think however that it is important to remember that former tenants can sometimes be untraceable or unable to pay any debts. A proportionate response will be required.
- 6. I understand that Mr White's comments at the Committee's meeting were intended to highlight the potential issues with the recruitment of specialist tradespeople such as electricians and gas fitters. The limited duration of the trial period is also a consideration in the attractiveness of the team to potential tradespeople. The team is recruiting at the moment and depending on the outcome measures such as market forces could be applied.
- 7. I have established a pattern of fortnightly meetings with my colleague the Portfolio Holder for Finance and Governance, Chief Executive, Corporate Director and Assistant Directors to monitor progress.

- Whether a spreadsheet is the best IT solution is something the Committee would ask is reviewed to ensure this information can continue the current improvements.
- 5. The Committee believes that tough measures need to be taken with problem tenants and former tenants and pursuing those who damage properties should be pursued; otherwise the associated costs fall on good honest tenants who abide by the rules.
- The inclusion in the trial, and for the future, of measures to secure specialist tradespeople is great news.

7. The formalization of the meetings to which the Portfolio Holder refers into a Working party and inclusion of additional Members of the Council in these

- Committee (including those reflected in these recommendations).
- (8) an appropriate Key Performance Indicators be developed around timescales for untenanted Council Homes to be offered and re-tenanted, the undertaking of repair/ refurbishment of Council Homes and recovery of costs incurred due to the condition of properties once vacated by former tenants etc and shared with Councillors together with periodic detail of achievement against those Indicators.

(9) proposals for a stock condition survey be drawn up and consider the benefits to the Council in identifying issues with the Council's Housing Stock and thereby assist it to improve its plan for expenditure through the Housing Revenue Account in the short, medium and longer term. 8. The group above has established performance measures. The teams are currently adapting the spreadsheet and records seeking to calculate them efficiently:

For publication:

- Quarterly financial void position income lost and %
- Quarterly void average time from date void to date re-let

For internal monitoring only: the group has requested a small number of indicators focussing on monthly turnover of properties, number of long term voids, turn-around times and costs.

9. I have asked the teams to investigate the feasibility of a stock condition survey. I am aware of overspends on repairs in the last two years and the need for investment in energy efficiency and other programme items. The potential for expenditure on surveys needs to be considered against the need for direct investment in the stock. A balance has to be struck and I propose to make a decision on a stock survey when the pros and cons are reported."

Having considered the recommendations of the Resources and Services Overview & Scrutiny Committee, together with the

- meetings, remain something the Committee encourages.
- 8. The Committee looks forward to receiving the wider group of performance indicators referred to together with the underpinning actual numbers that generate those indicators. It will be good to know when these will be available for the year 2021/22 to date. To facilitate this process, the Committee does not need to receive these at a formal meeting; instead a briefing paper with the indicators and underpinning actual numbers.

9. A housing stock condition survey is something the Committee encourages the Portfolio Holder to adopt within a strategic approach to the Council's Housing Stock. The Government's Charter for social housing will add to the Council's obligations to its tenants and a stock survey will prepare the Council for the introduction of those further obligations.

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		response of the Housing Portfolio Holder thereto:- It was moved by Councillor P B Honeywood, seconded by Councillor G V Guglielmi and:- RESOLVED that the recommendations made by the Resources and Services Overview & Scrutiny Committee be noted and that the response of the Housing	
		Portfolio Holder thereto be endorsed.	
	SCRUTINY OF THE SEAFRONT SERVICES	Cabinet 12 November 2021 (Minute 72 refers)	The Chairman of the Committee proposes to follow up the decision of Cabinet on 12 November to comment/ask as follows:
,	RESOURCES & SERVICES OVERVIEW AND SCRUTINY COMMITTEE held on 20	The Cabinet had before it the response of the Leisure & Tourism Portfolio Holder thereto as follows:-	
	September 2021 Minute 23 refers The Committee Recommended to Cabinet that:	"I would like to thank the Committee for their comments. To reply specifically to the points made:	
	 a) where observation reveals cliff slippages, all communication with Beach Hut Licensees in respect of Cliff Stabilisation and safety, is consistently shared with the relevant District Ward Councillors; and 	1. I entirely agree with the idea of keeping ward councillors fully involved. I know that the officers involved in the beach huts service specifically already seek to keep ward councillors involved in decisions. I have asked that they redouble their efforts in this regard and hope that there are even fewer exceptions to this good practice in the future.	a) The action of the Portfolio Holder to encourage greater consistency in delivery is appreciated.
	 b) the undertaking of a survey of cliff vulnerability across the 26 kilometres of coast line for which this is responsible 	Past studies on the Holland-on-Sea cliffs have been carried out at some expense by a large engineering company. It's	b) The Committee was not suggesting an expensive survey but seeking to take forward the

and beach levels in the 23 bays created in 2013/14 in the Clacton-on-Sea and Holland-on-Sea areas be undertaken as an imperative piece of work in the next few months and thereby address the concerns raised by the Committee on 22 June 2020 (Minute 62 refers) and on 21 September 2020 (Minute 85 refers).

unrealistic to expect to be able to completely predict the location and extent of future cliff failures. That's because the cliffs tend to have naturally formed with a limited factor of safety and failures caused by changing factors outside of the Council's, or anyone's, control. I don't think that it is viable to commission further surveys of this kind. However, the Coastal Manager is working with a local engineer with regard to the conduct of a series of visual inspections and some analysis that will give us greater insight into the stability of the main cliffs in the District, at a cost that can be accommodated. I have asked that the findings are reported back to me when completed.

3. The District Council has funded and begun a significant cliff stabilisation project at Holland-on-Sea this year. The work will be completed during the winter, in time for next year's season. This project has significantly affected the Council's reserves. It is my view that the Council cannot itself afford to address future cliff issues in isolation. I have requested further investigations and advice on the Council's liability for cliff work and the extent to which external funding can be called upon to assist."

Having considered the recommendations of the Resources and Services Overview & Scrutiny Committee, together with the response of the Leisure & Tourism Portfolio Holder thereto:- suggestion made to the meeting that a visual survey by officers of the Council could be possible. On this basis the Committee welcomes fully the intention of such a visual survey as part of the Council's consideration of risks goings forward and its implications for budgets in the short, medium and longer term.

c) The Committee would welcome receiving a briefing on the further investigations and advice on the Council's liability for cliff work and the extent to which external funding can be called upon referenced by the Portfolio Holder. Is there a timetable for these investigations/advice to be undertaken/received?

It was moved by Councillor Porter, seconded by Councillor McWilliams and:-

RESOLVED that the recommendations made by the Resources and Services Overview & Scrutiny Committee be noted and that the response of the Leisure & Tourism Portfolio Holder thereto be endorsed.

SCRUTINY OF THE SPORT AND LEISURE SERVICE

RESOURCES & SERVICES OVERVIEW AND SCRUTINY COMMITTEE held on 20 September 2021 Minute 22 refers

The Committee Recommend to Cabinet:

to restate the Committee's request that an updated draft District-wide Leisure Strategy be brought forward as speedily as possible for consultation and that the Strategy should seek to enable a fresh direction to the delivery of leisure facilities and address the issues facing the District; including encouraging people to progress from being fairly active to active and from inactive to fairly active and the provision for those with disabilities.

Cabinet 12 November 2021 (Minute 73 refers) The Chairman of the Committee

The Cabinet had before it the response of the Leisure & Tourism Portfolio Holder thereto as follows:-

"I would like to thank the Committee for proposing a fresh approach, and to commend staff for implementing it in a way that encourages more activity, including:-

- £617,000 invested in Clacton Leisure Centre, upgrading changing rooms, sauna, LED lighting and the air handling unit in the health suite, and new wetside changing rooms, to complete by Christmas;
- £250,000 allocated to a new Clacton Skatepark to be completed next Summer;
- £670,000 from ECC and the Football Foundation to fund and install a 3G football pitch at Clacton; and

The Chairman of the Committee proposes to follow up the decision of Cabinet on 12 November to comment/ask as follows:

The response does not discount the value of an updated strategy or suggest that it is being prepared. Could this be clarified for the Committee as the Committee believes a strategic approach is needed o leisure and sport provision locally.

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£30,000 to support up to 120 people on a 12 week GP referral scheme to TDC leisure facilities." Having considered the recommendation of the Resources and Services Overview & Scrutiny Committee, together with the response of the Leisure & Tourism Portfolio Holder thereto:-It was moved by Councillor Porter, seconded by Councillor McWilliams and:-**RESOLVED** that the recommendations made by the Resources and Services Overview & Scrutiny Committee be noted and that the response of the Leisure & Tourism Portfolio Holder thereto be endorsed. **USE OF SECTION 106 MONIES** The Chairman of the Committee Cabinet on 8 October 2021 (Minutes 61 proposes to follow up the decision of refers) RESOURCES & SERVICES OVERVIEW Cabinet on 12 November to AND SCRUTINY COMMITTEE held on 15 comment/ask as follows: July 2021 Minute 16 refers "Cabinet had before it the response of the Portfolio Holder for Corporate Finance & After a detailed discussion the Committee Governance thereto which was as follows:-RESOLVED: "Taking each point in turn, my comments are as follows: 1. The action of the Portfolio Holder 1. To the extent that it is not happening 1) Agreed - This will be reflected in future at present, details of the proposed decision making processes, where the in ensuring Ward Councillors are schemes using S106 funds in a views of the ward councillor will be consulted is appreciated. particular ward be advised as a required before the associated decision routine to the local Ward can be finalised and published. Councillor(s) and consideration be

given to the views expressed by the Ward Councillor(s) on the proposed scheme before and decisions are taken to implement the scheme.

- That, for those parts of the District that are parished, the relevant Town or Parish Council be advised about S106 funds that had been secured and whether they could bid for schemes to be funded or identify schemes for officers to consider.
- 3. That, for those parts of the District that are un-parished, the locality descriptor should be the relevant District Ward rather than 'Clacton' so as to improve the understanding of the figures shown for that area.

- 4. That an annual statement be made on the amounts of monies received in S106 funds, the total sum held by the Council in S106 funds and the sums spent on schemes in that year against the common obligations of:
- Public open space
- Affordable Housing
- Education
- Highways
- Town centre Improvements
- Health

- 2) Existing processes already provide a proportionate response to the issue raised, as the information is published on the Council's website where Town and Parish Council can access it on a self-service basis rather than having to introduce a further layer of unnecessary administration. However we can consider further sign-posting support / opportunities in future.
- 3) & 5) Agreed both points raised will be addressed via the associated review by the S151 officer.

4) Similar to the response to point 2) above, existing processes already provide this information which will be enhanced in future years by the commitments made above."

Having considered the recommendations submitted by the Resources and Services Overview & Scrutiny Committee, together with the response thereto of the Portfolio Holder for Corporate Finance & Governance:-

- 2. The Committee would welcome know what additional support/opportunities for sign posting will be introduced so that it can consider the effectiveness of these and support proportionate responses to this issue.
- 3. The commitments here are very much appreciated and the Committee would appreciate understanding further the timescales that apply to the review to improve the information and its usability.
- 4. As part of the review by the S151 Officer the Committee would encourage an opportunity to look again at providing the summaries requested for Councillors rather than having to produce such summaries in a reactive way to requests from this Committee.

5. To note the commitment if the Council's Assistant Director for Finance and IT that the S106 spreadsheet publicly available on the Council's website would be amended to include commitments so that the sums shown are clear and complete.

It was moved by Councillor G V Guglielmi, seconded by Councillor McWilliams and:-

RESOLVED that the recommendations made by the Resources & Services Overview and Scrutiny Committee be noted and that the response of the Corporate Finance & Governance Portfolio Holder in response thereto be endorsed".

TOURISM STRATEGY FOR TENDRING

RESOURCES & SERVICES OVERVIEW AND SCRUTINY COMMITTEE held on 24 May 2021 Minute 6 refers

The Committee **RESOLVED** to Recommend Cabinet:

- To consider the opportunities for working in partnership with local businesses prioritising such services as hotels/bed and breakfast operators to encourage visitors participating/attending or visiting events in the District to stay locally and use the services of those local businesses (Potentially with discounts offered by those businesses).
- To harness opportunities to those attracted to specific places/events locally to be supported to revisit by sharing other places/events locally including those using the book of Holland Ferry, creating a dedicated

Cabinet on 17 September 2021 (Minutes 38 refers)

"Cabinet had before it the response of the Portfolio Holder for Leisure & Tourism thereto which was as follows:-

"I would like to thank the Committee for its views and where possible. suggestions will be built into the work programme for the delivery of the strategy. Further to this, I would suggest the Committee set up task and finish groups to look in detail at how some of the suggestions could be delivered in practice. In particular, the carbon offsetting of the Clacton Airshow and how further improvements can be made to improve cleanliness. I look forward to seeing the results of the in-depth scrutiny by the Committee in these areas and welcome further thorough scrutiny that results in an improved strategy."

The Chairman of the Committee proposes to follow up the decision of Cabinet on 12 November to comment/ask as follows:

The commitment to look to adopting the recommendations from the Committee is appreciated. The Committee will seek an update on progress with them in its work programme for 2022/23 on the basis that a review of delivery against the strategy is an enquiry for the Committee.

visit Tendring website with the separate charms of the District can be brought together, using QR codes to encourage visits to such a website and to local heritage sites.

- To take additional measures to improve the cleanliness of the District including messaging around "Respecting the district by using the area responsibly" through education encouragement and enforcement to ensure visitors are encouraged back rather than being putt-off by unsightly rubbish and over full bins.
- To consider again the previous recommendation (minute 87 of 21 September 2020 refers) for consistent and common, highly visible branding of events and facilities provided/supported by the council to ensure that those attending those events/facilities are made aware of the Councils role in producing/supporting the same.
- To examine measures to offset the carbon footprint of the Clacton Air Show, which uses over 100,000 litres of Jet Fuel and generates 275 tonnes of CO2, including the options perused by the Bournemouth Air Festival whereby trees were planted for each tonne of carbon used at the Air Show.

Having considered the recommendations submitted by the Resources and Services Overview & Scrutiny Committee, together with the response thereto of the Portfolio Holder for Leisure & Tourism:-

It was moved by Councillor Porter, seconded by Councillor G V Guglielmi and:-

RESOLVED that the Resources & Services Overview and Scrutiny Committee be thanked for the views submitted and that the comments of the Portfolio Holder in response thereto be endorsed".

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To note the intention of the Portfolio
 Holder for Economic Growth and
 Leisure to consider promoting details
 of bridleways that traverse the District.

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Agenda Item 7

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
Joint Panel with Community Leadership Overview and Scrutiny Committee Carbon Neutral by 2030. The assessment of measures to progress towards the policy unanimously agreed by Full Council and adopted into the Council's Policy Framework. How will these carbon reduction measures affect the Council and its r partners financially (and is there a consequence for job numbers/skills of the individual measures)?	Scoping Document to be produced	Delivering High Quality Services/ A7 - Carbon Neutral by 2030	A copy of the approved Plan The papers considered by the Climate Change Portfolio Holder's Working Party that oversaw the development of the Plan. The Cabinet's approved Key Actions for 2021/22 to deliver elements of the Plan in that year. Performance detail against the Cabinet's Key Actions. Details of Carbon Neutral measures/plans adopted by Parish and Town Councils in the District.	Tim Clarke, Assistant Director Relevant representatives from Parish and Town Councils	To support delivery against the Plan in the most appropriate way that takes account of the wider implications of carbon neutral measures and to look at how we can work with our partners to pursue the wider objectives of encouraging carbon neutrality locally.

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
Joint Panel with Community Leadership Overview and Scrutiny Committee Post COVID Regrowth Town Centres, Supporting them to survive and thrive (adapting to the post covid uses by residents and visitors) and investment into those Town Centres. Revisit Tendring4Growth and see when and where the money is being spent. Back 2 Business- joined up thinking of skills, jobs and enterprise, in short medium and long term goals. Progress with the previously	Scop ing Doc	Building Sustainable Communities for the Future/ B6 - Effective planning policies and B3 - Vibrant Town Centres A Growing and Inclusive Economy/D2 - Support existing businesses	The Council's relevant policies and strategies (including Tendring4Growth). Copies of relevant bids; such as for the Government's Towns Fund The Cabinet's approved Key Actions for 2021/22 to deliver 'back to business'/business support in that year. Performance detail against the Cabinet's Key Actions. Details of occupancy, footfall and other measures of the vibrancy of the District's economy	Gary Guiver, Assistant Director Mike Carran, Assistant Director	To support delivery against the approved Plans/Strategies in order to maximise the benefit to the local economy and to look at how we can work with our partners to achieve this.

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
discussed Business round table proposal. The prioritisation of the funded projects and initiatives. Leisure Facilities Joint Use Report for	2021				
Cabinet	13 December 20				
Q2 Delivery Report	13 December 2021				

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review				
	Budget scrutiny – 12 January 2022								
Celebrating the Area's Heritage – what is being done, how much money the Council is investing in this and what are the outcomes of that investment.	7 February 2022	A Growing and Inclusive Economy/ D4 - Promote Tendring's tourism, cultural and heritage offers	The Council's Heritage Strategy and action plans. The Strategy was adopted by decision of the Leader on 24 April 2020 Details of budgets and performance/output indicates over the last five years. Heritage and Conservation Area Planning Guidance and its application for traditional farm buildings, conservation areas and listed buildings	Cllr. Alex Porter, Portfolio Holder Mike Carran, Assistant Director Gary Guiver, Assistant Director	To examine the Strategy and how it has been implemented since its adoption and the local projects identified in the Strategy. This will inform the Committee as to whether any recommendations need to be submitted to Cabinet on the Strategy and/or its implementation.				

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
To be determined	21 March 2022	To be determined	To be determined	To be determined	To be determined
To be determined	23 May 2022	To be determined	To be determined	To be determined	To be determined

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
Disabled Facilities Grants –progress with the measures previously agreed and the occupational therapist support capacity to assist in the assessment and design of adaptations?	To be allocated	Strong Finances and Governance/Use assets to support priorities Community Leadership Through Partnerships/E2 – Health and Wellbeingfor effective services and improved public health	Details of the spend and numbers of applications received and processed, time span from receipt of application to payment of grant/decision to refuse in each of the last five years. Demographic details of the population of the District and any other indicators of latent demand. Details of the communications plan to bring the detail of the scheme to the attention of those in need.	Cllr. Paul Honeywood, Portfolio Holder Tim Clarke, Assistant Director Representatives of Essex County Council' Occupational Health Service who assess applications Representatives of community groups who represent those most likely to require/use facilities funded by these grants.	To look at this element of the service provided to local residents and to assess whether the Cabinet should be recommended to take action in relation to this service

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
To examine the Council's communications strategy – using different media, utilising technology efficiently, assessing the impact of communication	To be allocated	Delivering the Council's Vision Delivering High Quality Services	The Strategy and details of key campaigns Details of the expenditure on communications over the past five years Analysis of communication activity as to the reach, understanding and action based on the messages Details of service user communications from across the Council (with details of frequency and examples) Marketing opportunities and those implemented for key services	Cllr. Carlo Guglielmi, Deputy Leader and Portfolio Holder Anastasia Simpson, Assistant Director	To appreciate the underlying elements of the Council's communications approach and the opportunities for developing these to address the information needs of residents and service users.
WORK UNDERTAKEN					
Waste (1) Specifically waste material that	1 Nove	Delivering High Quality	Details of the services provided, the related budgets and service	Cllr. Michael Talbot as Portfolio Holder	To enquire into specific elements of the strategic

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
is generated in connection with the Waste Transfer Station and occurs along the A12 and A133. (2) Public Litter bin provision (determination of such sites and gaps in provision), replacing damaged bins, bin emptying schedules and rotas. How will that provision accommodate increased litter due to increased visitor numbers during the usual tourism season and outside of that season (where popularity is increasing)?	mber 2021	Services/Minimise waste: Maximise recycling and Public spaces to be proud of in urban and rural areas	requests/performance data over the last five years. This is to include details on the points raised in the item details. The mean level of recycling for all local authority districts in the East of England, compared with the position for Tendring in each of those years and the aspiration of the service over the coming four years to reach that level (21 September 2020 (Minute 86 refers)); The details of all bring sites detailing the recycling available, the extent of use as far it is known, the collection frequency and the plans for improving them, the	Andy White, Assistant Director Jon Hamlet, Head of Service	approach to waste/ recycling and the delivery against that approach with a view to determining whether refinements to one or both appear appropriate.

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
Recycling bring sites – looking at previously discussed improvements and progress with these to ensure such sites are accessible, known about, the adequacy of the range of opportunities to recycle, the cleanliness of those sites and the recording of usage/provision of additional capacity.(4) Progress with increasing the recycling levels from residents.			range of recycling to be made available to extend that provision and address any excess of use over capacity for it and the signage at those sites to be clear that side waste should not be left.		
TDC Enforcement in the district, including:	1 Nove	Delivering High Quality	Details of strategies and plans from across the council on enforcement	Cllr. Carlo Guglielmi, Deputy	To assess the extent to which policies on enforcement exist,

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
(1) Waste, Fly tipping, Littering, Abandoned cars and abandoned dogs enforcement (2) Environmental Protection Nuisances - Noise, odour, bonfires, pests and light pollution enforcement (3) Private sector Housing (private landlords) as well as Caravan parks and camp sites) enforcement (4) Food, Health and Safety, skin piercing operators, animal licensing, breeding, kennelling selling, riding establishments,	mber 2021	Services/A6 - Effective Regulation and Enforcement	Details of the Council's co-ordination of enforcement approaches and detection of matters that can be evaluated for enforcement (cross-service training and working to identify and report matters while undertaking other activities) Use of PCN or similar, warnings, removal of authorisations and prosecution by services over the last five years.	Leader and Portfolio Holder Assistant Directors - Andy White. Tim Clarke Anastasia Simpson Graham Norse Richard Barrett	are up to date and provide a coherent approach to proportionate enforcement of offences/breaches across the Council. Thereby to inform any recommendations around this. To assess the extent to which the delivery matches the expectations in the approved plans and whether adjustments to delivery should be considered to improve that coherent approach.

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
performances of animals and zoos enforcement. (5) Alcohol, entertainment and taxi/private hire licensing enforcement (6) Planning and Building Regulation Enforcement (7) Benefit fraud enforcement and Council/NNDR payment enforcement And looking at the co-					
ordination of the Council's enforcement across the above.					
Leisure centres and the Leisure Strategy – looking at the developing Strategy against previously discussed intentions	20 Sept emb	Delivering High Quality Services Strong Finances and	The Leisure Strategy and Action Plan Details of the leisure facilities of the Council and individual proposals for each of them based	Cllr. Alex Porter, Portfolio Holder Mike Carran, Assistant Director	To examine the Council's strategy for leisure facilities, the basis for this strategy and how that is delivered and

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
for it and the implication for investment in Leisure provision locally to address those areas where Tendring is below comparable averages in activity levels among the local community.		Governance/Effective and positive Governance Community Leadership Through Partnerships/Health and wellbeing - for effective services and improved public health	on the Strategy and Action Plan Consultation proposals for users of the facilities Details of the budget over the last five years including revenue income and expenditure and capital/one off investments and grants to the Council. Details of usage of each of the facilities in each of those years and projects for usage in the current and next following four years. Details of percentage of the population that are inactive, fairly active and active etc. over the same five years and how that compares with all District Councils in the East of England in each of those years (21		its potential to support increasing activity levels locally and opportunities for learning from one scheme to the next.

RESOURCES AND SERVICES OVERVIEW AND SCRUTINY COMMITTEE 13 DECEMBER 2021

Item	Date of Enquiry	Relevant Corporate Plan Theme/Annual Cabinet Priority	Information to be provided in advance	Those to be invited to attend	Articulated value of undertaking the review
Seafront Expenditure		Strong Finances and	September 2020 (Minute 87 refers)). Details of the	Cllr. Carlo	To consider the
Cliff stabilisation – The Beach Huts Service The costal defence 'fish tails', the created beaches and the potential for Beach recharge activities.	20 September 2021	Governance /C1 - Balanced annual budget and 10 year financial plan Delivering High Quality Services/Public spaces to be proud of in urban and rural areas A Growing and Inclusive Economy/ Maximise our coastal and seafront opportunities	expenditure on cliff stabilisation works over the last five years and the schemes that have been undertaken in those five years (including the specific stretch of cliff	Guglielmi, Deputy Leader and Portfolio Holder Richard Barrett, Assistant Director Andy White, Assistant Director	Council's delivery against the Corporate Plan commitments and determine whether any recommendations for adjustment to policies or budget allocation are appropriate.

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RESOURCES AND SERVICES OVERVIEW AND SCRUTINY COMMITTEE

13 DECEMBER 2021

CABINET

8 OCTOBER 2021

REPORT OF THE LEADER OF THE COUNCIL

A.4 <u>KEY PRIORITY ACTIONS 2021/22 TOWARDS CORPORATE PLAN THEMES – MONITORING REPORT AT THE HALF YEAR POINT</u>

(Report prepared by Keith Simmons)

PART 1 – KEY INFORMATION

PURPOSE OF THE REPORT

To provide the Cabinet with an update on the positive progress with the Key Priority Actions adopted for 2021/22 towards the Council's Corporate Plan Themes for 2020/24.

EXECUTIVE SUMMARY

The Corporate Plan 2020/24, adopted by Council, sets out the strategic direction and policy objectives for the Council over that period. Taking the Corporate Plan Themes, Cabinet on 19 March 2021 adopted a series of key priority actions for 2021/22 with individual milestones for each of those actions. This meeting of Cabinet provides an opportunity to report on the six month position on each of those key priority actions and the specified milestones.

It is also important to note that the Leader of the Council added to the key priority actions approved by Cabinet in March 2021 to add a further key priority action around Freeport East. This report includes progress with this action too.

Circumstances generally, and with progressing individual key priority actions may impact on the individual milestones associated with those actions. This report invites Cabinet to realign those milestones as set out in the Appendix to this report.

In addition to the key priority actions, Cabinet also approved a performance reporting arrangement for those actions and the milestones associated with those priority actions. In accordance with that arrangement, the detail of performance at the end of Quarter 1 (for April to June) was placed on the Council's website in the Transparency data section. All Councillors were advised by email of the data being placed there. The arrangement envisaged reporting on the six month position to this meeting of Cabinet. The Q3 position on the key priority actions for 2021/22 is to be reported to Cabinet on 28 January 2022 when it is intended it will finalise its proposals for key priority actions for 2022/23. This meeting will also recommend the Council's budget for 2022/23. The final position at the end of 2021/22 in respect of the key priority actions for that year will also be reported in 2022/23 and it is hoped to align this with the budget outturn position.

In considering this report, it is also worth reflecting on the range of significant matters that the Council has delivered in these six months. It has been a busy six months and a range of the bids, and deliverables in that period are set out in the Background section of this report.

RECOMMENDATIONS

That the contents of the report be noted together with the highlighted realignment of particular milestones for particular key priority actions set out in the report.

PART 2 - IMPLICATIONS OF THE DECISION

DELIVERING PRIORITIES

The Council approved a Corporate Plan for 2020/24 and this established its strategic direction for those four years. That strategic direction itself seeks to reflect the issues that matter most to the local people, the national requirements from Government and the challenges that face the District over that time period. The Corporate Plan was adopted unanimously at the Council meeting on 21 January 2020 (Minute 78 refers).

The themes of the 2020/24 Corporate Plan are:

- Delivering High Quality Services
- Building Sustainable Communities for the Future
- Strong Finance and Governance
- Community Leadership through Partnerships
- A Growing and Inclusive Economy

The Corporate Plan shapes and directs the Council's work and an extensive range of actions have been, are being and will be undertaken across the 2020-24 life of the Plan to deliver against its themes and priorities.

The Key Priority Actions adopted by the Cabinet on 19 March 2021 seek to take forward the Corporate Plan. This meeting of Cabinet provides the opportunity to review progress with the Key Priority Actions adopted and realign the milestones for certain of those Key Priority Actions in view of the circumstances that now require this.

FINANCE, OTHER RESOURCES AND RISK

The key actions set out at Appendix A includes the delivery of the financial savings target within the Medium Term Financial Strategy. In considering all matters it is vital that the balance of resources can be accommodated by this Council and that it does not put further strain on the Council being able to balance its budget each year.

A key risk highlighted in the report to Cabinet when it determined its key priority actions for 2021/22 was the continuing impact of the Covid-19 pandemic, the restrictions imposed to address the pandemic and the extent to which the recovery from the pandemic is impacted by outside issues. Cabinet was also advised that further tasks may be required for the Council to undertake, such as new grant schemes, and this too would impact on the capacity of the Council to achieve the Cabinet's adopted key priority actions.

LEGAL

The legal implications of individual actions are assessed when they are brought forward for formal decisions to be made. A number of these decisions will be designated 'Key' Decisions. Consideration of legal implications can then require additional steps to be undertaken which could impact on approved milestones and require them to be realigned.

OTHER IMPLICATIONS

Consideration has been given to the implications of the proposed decision in respect of the following and any significant issues are set out below.

Crime and Disorder / Equality and Diversity / Health Inequalities / Area or Ward affected / Consultation/Public Engagement.

In preparing this report, due regard has been given to the likely effect of the exercise of the Council's functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area. In addition, due consideration has been given to the District Council's statutory Equality Duty to eliminate unlawful discrimination, advance equality of opportunity and foster good relations, as set out in Section 149(1) of the Equality Act 2010.

The report has also had regard to the Climate Change Strategy and Action Plan as adopted by the Council. A key action proposed in Appendix A is to take forward the delivery of the actions under that Strategy/Action Plan and thereby achieve its objectives as approved by Council.

PART 3 – SUPPORTING INFORMATION

BACKGROUND

The Key Priority Actions for 2021/22 (and the performance monitoring arrangements for these) were proposed in draft form by Cabinet at its January 2021 meeting and, with the agreement of the Chairmen of the two Overview and Scrutiny Committees, the Overview and Scrutiny Committees considered the proposals and submitted comments on them. The outcome of the consultation was then submitted to the 19 March 2021 meeting of Cabinet when the finalised Key Priority Actions were approved for 2021/22 (and the performance reporting arrangements).

The half year position on the delivery of the key priority actions for 2021/22, and the related milestones, are set out at Appendix A to this report.

In considering this report, Cabinet is also reminded that this first half year of 2021/22 has seen the following significant matters:

Section Two of Tendring District Council's (TDC) Local Plan – detailed and extensive work to support a two-week public hearing in front of the designated Inspector with a view to securing approval of the Section Two of the Plan, the Inspector submitting their series of main modifications picking up many of the issues raised by the Council and consideration of the Inspector's recommendations by the Council; followed by publication of them for a six-week public consultation in the summer.

Wellbeing Hubs To Support Good Mental Health In Schools – supporting and encouraging the development of wellbeing hubs across 21 schools in the District; including the collection of baseline data and training for those delivering the hubs using funding secured from the Clinical

Commissioning Group totalling £245K. The roll out built on the pilot at Great Bentley Primary School established in 2017 and will massively extend the number of children who can access the hub services who have mild to moderate mental health issues.

Submitting a Bid For £20m To Improve Clacton Town Centre – Making financial commitments from the Council's own budget, along with those from Essex County Council, of £20M with a view to securing a further £20M in funding from Government through its levelling up agenda to fund improvements to Clacton town centre. If successful the bid proposes an 'Electric Parade' scheme in Pier Avenue, creating an events space in the town square and a covered market and starter units, a 'Carnarvon Towers' scheme around Carnarvon Road, Station Road and High Street, with a new library and adult learning centre, flexible office space, new homes, starter business units and a new multi-storey car park and public realm and highways works, including promoting electric vehicles, walking and cycling, and more greenery.

£35,000 fund for Grants to Event Organisers across the District - To support local event organisers to bring more events to town or village centres, or seafronts close to them, using local traders or performers. With grants of between £0.5-1.0K to event organisers to make the most of the current staycation boom.

Scheme – Several Local Businesses have signed up to the scheme that enables **s**hoppers to get great deals and locally-made products through the new online shopping platform. Click It Local (<u>clickitlocal.co.uk/tendring</u>) enables shoppers to get those products delivered to their door on the same day. The Council has provided funding for the Click It Local platform and promotes the service locally to businesses and shoppers.

Helping Community Groups Under the Community Assets Rent Offsetting Scheme (CAROS) Scheme_— At a cost of £83K, the Council has waived for this financial year the rents of community groups eligible under the CAROS scheme. This is aimed at helping those community groups recover from the impact of Covid-19. In addition, any planned rent increases or reviews for the 2021-22 financial year were paused so as not to put up costs for the next year.

Cliff Stabilisation Scheme Approved and gets underway - £2.1M of funding was approved by the Council in April 2021 and the works on two stretches of the cliffs at Clacton-on-Sea and Holland-on-Sea are now being worked on by specialist contractors to stabilise them for decades ahead. Through the works the gradient of the cliffs will be altered and drainage installed to reduce the build-up of ground water, which is the primary cause of slippage. The whole works will be completed within 2021/22. The works may also provide space for a further 30 Beach Huts to be installed.

Heritage Trail To Mark Clacton's 150th **Birthday** – With funding from the National Lottery, a trail consisting of 19 information boards, stretching from Jaywick Sands to Holland Haven and going into Clacton town centre, charting various aspects of Clacton's history was created. Some of the boards also have augmented reality options for those with smartphones, and there are also audio benches recanting people's memories of the town.

150th Anniversary Flights Over Clacton - Clacton's 150th anniversary was marked with two flight displays above the town's seafront on Thursday, 26 August and Friday, 27 August. The Anniversary Flights included displays by the RAF Red Arrows and the Battle of Britain Memorial Flight (BBMF). The events saw around 160,000 spectators across both days of the flying programme.

Secured Funding For The Replacement Of The Artificial Pitch At Clacton Leisure Centre – With funding being secured from the Football Foundation and from Essex County Council, the £670K scheme is fully funded. The new 3G pitch will replace the existing sand-filled pitch, which is

reaching the end of its lifespan. The pitch will contribute to a range of investments at the Clacton Leisure Centre site to improve facilities there.

Increasing recycling rates – For the first three months of this financial year the percentage of household waste sent for recycling in the District was up to 42.61% from 38.36% in the immediate previous quarter (and up from 42.03% in the comparable Q1 quarter in 2020/21). Incidents of flytipping were also down to 217 reports in the first three months (Q1) of 2021/22 from 415 in January-March 2021 (Q4 for 2020/21) and from 561 reports in the comparable Q1 quarter in 2020/21.

Piloting solar powered LED streetlights – The Council has 191 street lights it is responsible for and is now conducting a year-long pilot of 23 of these using solar powered LED lights. The pilot will invite views before, subject to the pilot, the solar powered LED lights are installed in the remaining 168 street lights elsewhere in the District.

BACKGROUND PAPERS

None

APPENDICES

A – Q2 Position on the Key Priority Actions approved by Cabinet in March 2021



INCLUSIVE ECONOMY

GROWING AND

Salt Rade Mos







2021/2022 KEY PRIORITY ACTIONS

(as approved by the Council's Cabinet in March 2021)

Keeping true to our vision and our values at all times.

Make the Starlings Project in Harwich a reality.

Deliver 10 more Council homes.

Successfully implement Part 1 of the Local Plan and prepare for Part 2's examination.

Turning the
CORPORATE PLAN
2020-2024
into actions for
the benefit of
Tendring

PULLING TOGETHER

Make good progress with the Climate Change Action Plan to be Carbon Neutral by 2030.

Strengthen effective regulations and enforcement with new FPN arrangements, a summertime partnership plan and introducing mobile CCTV capacity.

Delivering key schemes to improve physical activity and wellbeing within the District as part of the Sport England / Active Essex Pilot

Promoting Tendring's Tourism Cultural and Heritage offers including Clacton 150 and Mayflower 400.

Delivering the Back to Business Agenda.

Pursuing Freeport East oppotunities.

Build the Jaywick Sands covered market and commercial space.

Secure the savings needed to keep the Council's budget on track.

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TENDRING DISTRICT COUNCIL MONITORING REPORT FOR THE KEY PRIORITY ACTIONS FOR 2021/22

(Please refer to the Key Priority Actions Report for Full Details of the actions, budget and intended outcomes)

REPORT FOR THE PERIOD JULY TO SEPTEMBER 2021 (Q2)

OVERALL KEY PRIORITY ACTION RAG STATUS	The Quarterly Milestones RAG Status uses the following:
Green – There is a LOW risk the Key Priority Action will not be delivered	G reen – Ahead, on or within 2 weeks of the stated date.
Amber – There is a MEDIUM risk the Key Priority Action will not be delivered.	Amber – Over 2 weeks but up to 4 weeks after the stated date.
Red - There is a HIGH risk the Key Priority Action will not be delivered	Red - Over 4 weeks after the stated date (including if not achieved)

Note: Where Milestone dates preceded the start of the financial year they have been included in Q1 for reporting purposes.

Likewise, milestones after the end of the financial year have been added into Q4.

Where circumstances now require realignment of milestones these are shown highlighted yellow in both the Milestones and the Commentary columns. Where the original milestone is to be deleted it is shown as 'struck through' and where it is inserted in its new realigned position it includes the word REALIGNED.

Relevant Corporate Plan Priority Theme	Relevant Corporate Plan Priority	Key Actions to support the Corporate Plan Priority in 2021/22	Overall key Actions RAG Status	Quarter	Milestones	Quarterly Milestones RAG Status	Commentary
Delivering high quality services	A7 - Carbon Neutral by 2030	To deliver key actions identified in the Climate Change Action Plan	GREEN	Q1	(i) - 31 December 2020 – Energy Audits commissioned and commenced - 28 February 2021 - First Energy Audit reports submitted - 30 April 2021 - SALIX Funding bids prepared (ii) 30 April 2021 - Options scoped out on solar Photo-voltaic options for council housing and other council buildings	Amber	 (i) Energy audits were commenced in January and the first reports have been submitted covering the Council's larger and more energy intensive buildings. SALIX or equivalent funding bids have not been prepared as yet. Officers are now working on a timescale to 31 October 2021 for these bids to be prepared. (ii) An option to install photo-voltaic panels and battery storage on council owned housing by way of a lease-back arrangement is currently being explored. Options for other council buildings will follow on from the energy audit recommendations. Officers are now working on a timescale to 31 December 2021 for these options to be scoped.
			O	Q2	[No specific milestones fall in this quarter]	Green	With the next key renewal date for energy approaching, Officers are currently working with the relevant procurement agency to identify the available options for consideration in respect of the intention to secure a 100% renewable energy contract.
				Q3	(iii) 31 October 2021- 100% renewable energy purchased at next contract renewal (iv) 31 December 2021 - Options appraisal completed in respect of developing a council owned solar farm in the district (v) 31 October 2021 - Updated procurement guidance and contractual terms completed (vi) 31 October 2021 - Recording and performance monitoring framework in place REALIGNED – 31 October 2021 - SALIX Funding bids prepared	N/A	

				Q4	 (vii) 31 December 2021 - Carbon literacy training delivered to staff and Cllrs (viii) 31 December 2021 - New home working and travel guidance in place REALIGNED - 31 December 2021 - Options scoped out on solar Photo-voltaic options for council housing and other council buildings (ix) 31 March 2022 - Collaborative Action plan / alliance formed with others towards net zero ambition for Tendring 	N/A	
Delivering high quality services	A6 - Effective Regulation and Enforceme nt	Introduce new Fixed Penalty Notice arrangements, "summertime" partnership plan and introduce a mobile CCTV capacity		Q1	(i) 30 April 2021 - Fixed Penalty Notices and associated policy available to all accredited officers. (ii) 30 April 2021 - Develop a tactical "summertime" partnership plan and disseminate to internal and external stakeholders (iii) 30 June 2021 - Briefing note to Corporate Enforcement Group evaluating activities/Outcomes and lessons learned over the Easter and May Bank holidays (iv) 30 April 2021 - Briefing note to Corporate Enforcement Group to secure agreement for the funding of equipment and setting out proposed deployment guidelines	Green	 (i) Fixed Penalty Notices (FPN) policy adopted, agreed and available to all Officers. Further work to be completed regarding the FPN back office processes. (ii) Summertime plan agreed and operational across the Council and partners. (iii) The Corporate Enforcement Group has evaluated the lessons learnt over Easter and the May bank Holidays. (iv) A briefing note was submitted to the Corporate Enforcement Group regarding equipment and associated costs.
Page 44			GREEN	Q2	(v) 31 July 2021 - Community Safety Accreditation Scheme (CSAS) training delivered to additional officers to increase internal capacity and refresher training provided to existing CSAS accredited staff. (vi) 30 September 2021 – Mobile CCTV Equipment procured and deployable in accordance with adopted deployment guidelines	Green	(v) Fixed Penalty Notice (FPN) Training given to 15 Operational Staff on 25 August 2021, in discussion about officers undertaking CSAS Accreditation as some of those who completed the CSAS training in 2019 have now left the Council or are undertaking different roles. There is a continuing need to check the CSAS status of the Council's Enforcement Officers and provide new training for those in an enforcement role where necessary. Final printing of the FPN pads is awaited. The back office function is ready to go. (vi) A briefing note was submitted to the Corporate Enforcement Group regarding equipment and associated costs.
				Q3 Q4	 (vii) 31 October 2021 - Briefing note to Corporate Enforcement Group evaluating the effectiveness of the activity and reviewing options linked to streamlining the process and consideration of a more automated solution, if achievable. (viii) 31 October 2021 - Briefing note to Corporate Enforcement Group evaluating activities and Outcomes during the peak summer period (ix) 31 December 2021 - Briefing note to Corporate Enforcement group evaluating incidences of crime in deployment locations and local satisfaction rates 	N/A	

Building Sustainable Communities	B6 - Effective planning policies	Implementation of Local Plan Part 1 following Inspector's approval and		Q1	 (i) 26 January 2021 - Adoption, by Full Council, of Section 1 of the Local Plan for North Essex following the Planning Inspector's final report and recommended modifications. (ii) 4 March 2021 – Complete examination hearings for Section 2 of the Local Plan (for Tendring) (provisional). 	Green	Examination hearings were completed in March 2021 and the Inspector has issued their recommended modifications to the Section 2 Local Plan.
		move to formal examination of Part 2	GREEN	Q2	30 September 2021 - Receipt of Inspector's Section 2 report and consultation on modifications.	Amber	Representations on modifications have not raised any significant issues and the Inspector has advised that report is likely to be mid-October 2021, allowing for internal processes at the Planning Inspectorate.
			9	Q3		N/A	
				Q4	31 March 2022 – Adoption of Section 2 Local Plan.	N/A	
Building Sustainable Communities Page 45	B5 - Building and managing our own homes	Delivering 10 more Council homes		Q1	(i) As and when opportunities arise - Continue with a programme of property acquisitions where suitable existing (such as ex RTB stock) or new build (ii) 30 June 2021 - Identify and approve funding arrangements to facilitate construction and acquisition	Green	 (i) Ongoing programme of purchases including an ex RTB house on Cloes Lane recently purchased and approval to purchase two bungalows on St John's Road in Clacton. A further property purchase will be brought to Cabinet in September. In principle Cabinet approval for three homes via SME builder project. Jaywick Sands properties completed – five rented homes now occupied. (ii) Ongoing discussions with a local developer about purchasing homes on the back of a s106 agreement for a site in Thorpe le Soken and a larger site in Clacton with potential for 10 homes per year.
			GREEN	Q2	[No specific milestones fall in this quarter]	Green	 By way of an update on this Key Action and in seeking to achieve the milestones later in the year Two batches of potential sites are ready for detailed consideration for development/intensification. Subject to consideration as above, initial proposals for the housing that could be developed will be produced for the sites selected. Staffing structure proposals for the carrying out of housing and other construction projects will be brought

				Q3 Q4	 (iii) 31 October 2021 - Complete a review of the Housing Revenue Account estate and identified surplus property to identify any potential development or intensification sites. (iv) 31 December 2021 - In respect of sites identified as suitable for development, draw up plans for the housing that could be developed on them ready for financial consideration and planning approval. (v) Establish a revised team structure for the carrying out of housing and 	N/A	
Building Sustainable Communities	B3 - Vibrant Town Centres	Deliver the Starlings Project		Q1	other construction projects (i) 4 November 2020 – Appointment of Lead Design Team	Green	The Starlings Project Design Team were procured on time and good progress is being made with the project. The design stage and consultation has been complete and a planning application has been submitted in preparation for committee. The project remains on track.
			GREEN	Q2	(ii) 9 September 2021 – Commence Construction	Red	The concept design stage and consultation was completed in March and a Planning Application has now been submitted for determination. Consultants are now preparing the tender pack through which a lead contractor will be procured to affect the build.
Page 46				Q3	(iii) 21 December 2021 – Remedials and Completion	N/A	Consultants have recently advised of a delay in the programme, which will see completion at the end of March 2022.
				Q4	REALIGNED – 31 March 2022 – Remedials and Completion	N/A	
Strong finances and governance	C1 - Balanced annual budget	Deliver the savings required in this year	GREEN	Q1	(i) 31 March 2021 - To agree the framework with MT and Cabinet against which savings opportunities can be identified and explored (ii) 31 April 2021 – Directors / Assistant Directors to have actively commenced the process of exploring savings ideas and opportunities within the framework agreed.	Amber	In consultation with Senior Managers and members, it is proposed to adopt a revised approach to the delivery of the necessary savings set out in the long term forecast. Rather than take an annual review to inform the budget for 2022/23, it is proposed to embark on a more comprehensive zero based approach to budgeting, a process that will span more than one financial year. This approach will commence during the Autumn of 2021 with the first phase focusing on the identification of savings that can be included within the draft budget proposals for 2022/23 that will be presented to Cabinet in December 2021. The process will then continue on an on-going basis going into 2022/23, with updates presented quarterly as part of the regular financial performance reports.

				Q2	(iii) 31 July 2021 – MT/ PFH's – Initial review of the proposed savings generated to date and the key Milestones to enable them to be implemented. (iv) 31 October 2021 – The savings ideas and opportunities identified for	Amber N/A	
				Q3	implementation in 2022/23 be agreed by MT/ PFH's for inclusion in the budget.	N/A	
				Q4		N/A	
A growing and inclusive economy	D1 - Develop and attract new businesses	Deliver the Jaywick Sands Covered Market and Commercial Space		Q1	(i) 30 April 2021 - Planning Application submitted	Amber	The Planning Application was originally due to be submitted by the end of 'quarter 1' (June) of the 2021/22 financial year. Due to the challenges presented, a successful request was made to SELEP as the funding award body, to extend the deadline until the end of July 2021. Planning permission was considered at committee on 6 July 2022. The overall project is still scheduled to commence and finish on time. Planning permission was granted at the committee meeting.
Page 4			GREEN		(ii) 24 September 2021 – Contractor procured (iii) 27 September 2021 – Construction commences	Amber	Following on from the quarter 1 update, the planning application was approved by committee and granted in full.
47				Q2			Consultants are currently preparing the tender pack through which to procure a lead building contractor. The procurement is scheduled to commence at the end of September/beginning of October 2021. The overall project is now programmed to complete in June 2022.
				Q3		N/A	
				Q4	(iv) 25 April 2022 – Handover to the Council	N/A	
A growing and inclusive economy	D2 - Support existing businesses	To deliver the key actions identified as part of the Back to Business Agenda	GREEN	Q1	(i) 29 January 2021 - Adoption of Delivery Plan (ii) 30 March 2021 - Money distributed to mental health services to enable more young people to access professional support	Amber	 (i) The Back to Business Delivery Plan was adopted by Cabinet on 19 February 2021. (ii) A piece of work has been initiated to understand the gaps in mental health support for young people across the District. Once gaps are identified, a report with recommendations will be submitted to Management Team for consideration. Officers are now working on a timescale to 30 November 2021 for this milestone to be completed. In Q1 the focus has been on the opening of the Primary Wellbeing Hubs, which are all about supporting young people

							through mental health issues.
				Q2	(iii) 31 August 2021 - Complete refurbishment of Clacton Skate Park	Red	The Skate park project has been put back to minimise disturbance to users of Clacton Leisure Centre, given the investment in Clacton County High School, the Wet Side refurbishment and the 3G Pitch all taking place in addition to the planned Skate Park refurbishment at the Facility. A full specification has been written in consultation with Skate Parker users. It has been agreed to use the Braintree District Council Playground, Gym & Urban Play Framework Agreement. It is anticipated that bids will be evaluated by the close of January 2022, with contractors appointed at the end of February 2022. Construction is anticipated to commence in April 2022.
ס				Q3	REALIGNED - 30 November 2021 – Money distributed to mental health services to enable more young people to access professional	N/A	
Page 48				Q4	support NEW – 31 January 2021 - Bids for construction of the Skate Park evaluated. REALIGNED – 31 May 2021 - Complete refurbishment of Clacton Skate Park	N/A	
A growing and inclusive economy	D1 - Develop and attract	To pursue the delivery of Freeport East		Q1	 (i) 30 June 2021 - Work with partners to develop and submit proposals for Governance Arrangements for Freeport East. To be submitted for consideration and subsequent by MHCLG. 		The Governance arrangements were submitted to Government within the allotted timescales. A decision is still awaited on the outcome.
	new businesses		GREEN	Q2	(i) 30 September 2021 - Work with partners to submit an Outline Business Case (OBC) to Government approval, as a key milestone of Freeport approval status.	Green	The Freeport East Board have completed the OBC, which was submitted on 10 September 2021. The Council has been involved in the submission, which includes a Business Rates Retention Policy. A letter of support has been provided by the Council for the policy and the next stage of the project will be completion of the Full Business Case.
				Q3	(i) 30 November 2021 - Work with partners to submit a Full Business Case (FBC) to Government approval, as a key milestone of Freeport approval status.	N/A	
				Q4	(ii) 31 March 2022 - Work with partners to achieve official Freeport Status	N/A	

A growing and inclusive economy	D4 - Promote Tendring's tourism, cultural and heritage offers	To deliver the key actions identified as part of the Back to Business Agenda	GREEN	Q1	(i) 28 February 2021 – Employ two designated members of staff to oversee this project (ii) 1 April 2021 – Install a new heritage trail from Jaywick Sands to Holland Haven (iii) 31 May 2021 – Organise a launch event for Clacton 150 (subject to national guidelines at that time)	Amber	The two members of staff commenced their roles within the project team in March. Due to a delay in receiving the National Lottery Heritage funding, this was approximately one month later than the original milestone. The trail design work was significant and took longer than planned but was installed during the week commencing 12 July 2021. There is no material change to the project, and the National Lottery Heritage Officers are pleased with the progress and plan to visit in September to complete the trail. Due to Covid guidelines, it was not possible to hold the launch event in May as planned initially; however, it was launched on 16 July 2021. The Clacton 150 Flypast event took place on 26 and 27 August.
Page 49			9	Q2	(i) Organisation of Clacton 150 Anniversary Flights	Green	The Clacton 150 Heritage Trail was installed in July and has been well received. Augmented reality features are included within the trial, which enhances the engagement. The Clacton 150 Anniversary Flights were organised in August and were considered a significant success. It was estimated that around 150,000 visitors watched displays by the Red Arrows and Battle of Britain Memorial Flight. A fly past by to US F15 Jets was also included at late notice, at no additional cost to the Council.
				Q3		N/A	
				Q4		N/A	
A growing and inclusive economy	D4 - Promote Tendring's tourism, cultural and heritage offers	To deliver the range of activities to celebrate the Mayflower 400 in conjunction with partners	GREEN	Q1	(i) 30 April 2021– Open the house of Christopher Jones and the Mayflower Visitor Centre (subject to national guidelines at that time) (ii) 30 April 2021 - Complete the Harwich Mayflower Heritage Trail (iii) 31 May 2021 – Organise the Harwich Illuminate Festival (subject to national guidelines at that time)	Amber	Due to Covid-19 national guidelines, it has not been possible to open the Mayflower attractions as originally scheduled – due to social distancing requirements. Preparations are now taking place for the Harwich Society, to open the attractions in the coming weeks, following the change in guidance. The Harwich Mayflower Heritage Trail is installed and open for use and was delivered on time. The Illuminate Festival was unable to take place
							due to the restrictions in place on mass participation events.

				Q2	(iv) 30 Sept 2021 – Together with partners and the travel trade, organise a structured series of tours for visitors.	Amber	Due to the cancellation of international travel tours in the aftermath of the Covid-19 pandemic, it has not been possible to host the structured tours which were planned. All international travel operators have indicated that tours will be re-arranged for 2022.
				Q3		N/A	
				Q4		N/A	
Community Leadership Page 50	E5 - Sport England and Active Essex- for physical activity and wellbeing	Sport England Local Delivery Pilots and the delivery of a number of key schemes to improve physical activity within the District	Z	Q1	(i) 30 June 2021 – Deliver the first 120 bikes roll out to the community as part of the Essex Pedal Power project in Jaywick and West Clacton which includes SELEP funding of £600K for bikes. (There is also a wider infrastructure project with £1.7M SELEP funding). (ii) 30 June 2021 – work with Heritage Lottery Fund Clacton 150 project around a pump track feasibility study for a site in Jaywick and gamification project to get people active	Green	 (i) First bike giveaway took place on 12th June in Clacton. Ongoing programme of bikes issued thereafter. (ii) Pump track feasibility presented to Management Team and extended to look at sites away from Jaywick Sands. Funding has been approved by the ELDP for £29 614 delivery of a gamification project in Harwich and Dovercourt to increase levels of physical activity. A procurement exercise has been undertaken with Beat the Streets being the preferred bidder to help make people more active using tangible assets in the community and which is not dependent on the use of mobile phones.
			GREEN	Q2	(iii) 30 September 2021 – deliver an older persons outdoor gym in Holland/Clacton area to support in maintaining mobility for older people	Red	To take this project forward requires a legal agreement with Essex County Council to enable Sport England to access capital funding for the project from the Local Delivery Pilot. That legal agreement is awaited. A reassessment of this project indicated that on the ground delivery of the scheme is now anticipated in early Summer 2022 -subject to legal agreements referred to.
				Q3		N/A	
				Q4	REALIGNED – 30 June 2022 - deliver an older persons outdoor gym in Holland/Clacton area to support in maintaining mobility for older people	N/A	

RESOURCES AND SERVICES OVERVIEW AND SCRUTINY COMMITTEE

13 DECEMBER 2021

CABINET

17 DECEMBER 2021

REPORT OF THE PORTFOLIO HOLDER FOR LEISURE AND TOURISM

A.5 THE FUTURE OF JOINT USE SPORTS FACILITIES

(Report prepared by Mike Carran and Lee Heley)

PART 1 – KEY INFORMATION

PURPOSE OF THE REPORT

Community use agreements with the Sigma Trust for the two Joint Use Sports Facilities at Brightlingsea and Harwich Sports Centres are due to end on 31 December 2021. This paper sets out options for consideration by Cabinet and a recommendation on how to proceed.

EXECUTIVE SUMMARY

- Over a period of 30 years and 15 years respectively, the Council has managed community use arrangements at Brightlingsea (BSC) and Harwich Sports Centres (HSC). Agreements with the respective schools have enabled the Council to open facilities to the public on these non-Council owned sites after curriculum hours, and in some cases for daytime use also.
- In August 2021, the Council in conjunction with the Sigma Trust decided to extend the agreements for five months, from their original expiry date of 31 July 2021, until 31 December 2021. This was to ensure all appropriate residents and stakeholders were consulted and an evaluation could be undertaken for a considered decision by Cabinet on the Council's future involvement.
- The combined subsidy for managing community use facilities on the school sites is £146,969 and prior to the Covid-19 pandemic, combined attendances decreased year on year from 68,832 to 61,864 (between 2017 and 2019). In order to address that decline, a significant investment programme is considered necessary.
- The Council's own facilities at Dovercourt and Walton have been subject to investment over recent years and a refurbishment is close to completion at Clacton Leisure Centre. The Joint Use Facilities also require investment and Cabinet would need to consider the viability of investing in facilities which the Council does not own. This should also be considered in the context of longer term investment requirements for the three facilities under the Council's ownership at Clacton Leisure Centre (CLC), Dovercourt Bay Lifestyles (DBL) and Walton on the Naze Lifestyles (WONL).

- In order to establish local views on current and future community use of these facilities prior to a Cabinet decision, a six week consultation exercise was carried out. The consultation focussed on those facilities incorporated into the Joint Use Agreements and the full breakdown of this exercise is set out in Appendix C. Consultation has also taken place with both Brightlingsea and Harwich Town Councils, to establish opinions and whether they would consider future involvement in the operation of BSC and HSC respectively. Officers could facilitate further discussions with the respective Town Councils and the Trust, to establish if there is appetite for involvement in opening the facilities for community use. This would also apply to any health partners, who may consider opening up a dialogue.
- The Schools which host the Joint Use Sports Facilities at BSC and HSC are managed by the Sigma Trust, who also retain responsibility for Clacton County High School. BSC has been under the Trust's management since 1 January 2019 and HSC from 1 June 2017. Consultation with the Sigma Trust has also taken place.
- How people access physical activity changed throughout the Covid-19 pandemic, with a visible increase in those exercising in public open space and making use of the natural environment. This included walking, running, cycling and water sports such as Stand up Paddle Boarding. Involvement with partners in the Sport England Local Delivery Pilot is one of the Council's key priorities for 2021/22 and that scheme has invested in alternative activities which do not rely on built facilities, such as Essex Pedal Power and community 'gamification' such as Street Tag and Beat the Street.
- A Sports Facilities Strategy was due to be brought forward for consideration by Cabinet in 2020, but postponed due to the Covid-19 pandemic. As there was significant turbulence in the leisure sector and wider economy, largely instigated by two national lockdowns, it was not considered appropriate to adopt a strategy at that time. Proposals are in place to develop the sports facilities strategy by March 2022.
- The aim in taking decisions on the future of the joint-use agreement is to sustain the greatest use of facilities for sport and leisure, while reducing significant pressure on the council's overall financial position. In addition, to look at meeting the Council's strategic ambitions for sport and leisure in improving local activity levels and opportunities for improving health outcomes.
- It is recommended that Cabinet follow Option C and note that the Joint Use Agreements for BSC and HSC on sites outside of the Council's ownership, expire on 31 December 2021.

RECOMMENDATION(S)

Cabinet is asked to:

- a) note that the Joint Use Agreements for the Harwich and Brightlingsea Sports Centres managed by Sigma Trust end on 31 December 2021;
- b) consider the development of the leisure and sports offer within the District through the emerging Sports Facility Strategy at its meeting in March 2022;

- c) in the light of b) postpone consideration of the reallocation of the Joint Use Facilities budget; and
- d) Propose that officers:
 - a. engage with health partners and the Town Councils to consider if they wish to enter discussions with the Sigma Trust; and
 - b. Signpost existing Joint Use Facilities customers to appropriate alternative provision.

PART 2 - IMPLICATIONS OF THE DECISION

DELIVERING PRIORITIES

The District's Sports Facilities contribute to the following priorities set out in the Council's Corporate Plan:

Improving the financial efficiency of the Council's Sports Facilities would support the target for 'strong finances and governance', through strong financial management to achieve a balanced annual budget.

Under the banner of the Council's Community Leadership through Partnership objective, the Corporate Plan sets out a partnership with Sport England and Active Essex to increase and improve local physical activity and wellbeing. In partnership with Essex County Council, Basildon Council and Colchester Borough Council, the Council is part of a ground breaking 'Local Delivery Pilot' Sport England scheme, to pilot new activity schemes.

FINANCE, OTHER RESOURCES AND RISK

Finance and other resources

The following breakdown of costs for opening the Joint Use Facilities is taken from 2018/19, which was the last full year of operation prior to the Covid-19 pandemic. It should be noted that there is a difference between the budgeted cost and the actual subsidy, which was largely due to a reduction in income generated. Attendances declined over the three year period the attendances were evaluated, which may be due to the overall quality of facilities.

Sports Facilities	Budget Cost 2018/19	Actual Subsidy 2018/19
	(£)	(£)
Brightlingsea Sports Centre	62,390	76,513
Harwich Sports Centre	61,090	70,456
Total	123,480	146,969

Note: These figures are based on the last full year of operation in 2018/19.

The following table shows the budget allocated for 2021/22, to reflect the current and future financial position:

Sports Facilities	Budget 2021/22 (£)
Brightlingsea Sports Centre	68,880
Harwich Sports Centre	62,410
Total	131,290

The annual direct cost of operating Manningtree Sports Centre was £55,300. This subsidy ended after that agreement expired on 31 July 2021 and savings have been realised.

Risk

There is a risk that attendances accrued at the Joint Use Facilities would be lost if the facilities are not open for community use. Under these circumstances, it is recommended a system be implemented to signpost customers to other facilities.

If Cabinet are minded to continue with the Joint Use of the facilities, consideration would need to be given to investment in the facilities, and the subsequent financial viability given the wider Sports Facilities under the Council's ownership.

LEGAL

OTHER IMPLICATIONS

Consideration has been given to the implications of the proposed decision in respect of the following and any significant issues are set out below.

The Council has a statutory responsibility to consult when considering alternative service provision or external funding. The consultation process included online and face to face evaluations for residents and customers. Further to this, consultation has also taken place with both Brightlingsea and Harwich Town Councils and the Sigma Trust.

If Cabinet select Option C and note the expiry of the Joint Use Agreements, the Reorganisation Policy will be initiated and work with those permanent members of staff employed at the Joint Use Facilities, to find suitable alternative employment. This process and procedure will comply with employment law and the Council's Reorganisation Policy. It is expected that there are suitable alternative positions for those contracted staff within the Council's existing Sports Facilities establishment. Consultation will commence with those affected staff in January 2022.

Crime and Disorder / Equality and Diversity / Health Inequalities / Area or Ward affected / Consultation/Public Engagement.

Area or Ward Affected

The two joint use Sports Facilities are located in Brightlingsea and Dovercourt All Saints Wards respectively. The Sports Facilities, also attract users from other parts of the District.

Equality & Diversity

An Equality Impact Assessment has been completed in the event of the Council ceasing involvement with the respective Sports Centres. One of the key issues identified are potential additional travel issues which may impact on those without access to a car. The Council will provide a signposting service, to ensure customers are aware of alternative facilities both inside and outside of the District. The Council will work with Sigma Trust to explore whether block bookings, clubs and other hirers can be accommodated within BSC and HSC. Furthermore, the recent refurbishments at CLC, DBL and WONL ensure that accessibility and facilities for those with disabilities are of a high standard at those sites owned by the Council. As such, customers relocating to alternative facilities in the District should experience a higher level of service.

Health Inequalities

Engaging in physical activity has a proven benefit to health outcomes. The key driver for

the emerging Sports Facilities strategy will be to encourage more people to become active, more frequently. The Council's involvement in the Sport England Local Delivery Pilot project is a key priority and looks at new ways of encouraging physical activity, outside of traditional sports facilities. The Council continues to work with partners and in particular Active Essex, to address the challenges around physical activity levels.

Consultation/Public Engagement

A consultation exercise was undertaken with residents from 13 September 2021 until 24 October 2021. The scope and questions were agreed with the Cabinet Member for Leisure and Tourism and the key information is set out below:

- o 495 people completed the questionnaire
- o 94% believed the facilities were a valuable part of the community
- 78% said losing these facilities would impact on their ability to access physical activities
- 68% said they would continue to use the facilities if there were managed by another operator

Free text comments in the consultation highlight a range of issues, including the age of facilities given the price of entry. Due consideration has been given to the consultation responses and comments raised and a full breakdown is provided in Appendix C.

Consultation has also taken place with both Brightlingsea and Harwich Town Councils, to establish their opinions and whether they would consider future involvement in the operation of BSC and HSC respectively. Both organisations stated that they were open to discuss future involvement. There is potential for the Council to support both organisations in exploring the feasibility of operating BSC and HSC respectively.

Options for Consideration

The following options are set out for consideration by Cabinet:

	Option	Issues to consider
Option A	Renew Joint Use Agreements'	The current subsidy of the Joint Use Facilities is almost £147,000 and attracts approximately 66,000 combined visits per annum. The subsidy per attendance between the two facilities is £2.23.
		Feedback from the consultation highlighted the standard of the Joint Use Facilities is well below the Council's other facilities, and other providers.
Option B	Continue with Joint Use Agreements on revised terms and opening hours	There is potential to reduce the current subsidy by discussing new terms for the Joint Use Agreements. Furthermore, a reduction in opening hours would also reduce overheads, such as employee costs. Unless significant investment is made into the facilities however, the standard of customer offer will be far lower than that of the facilities under the ownership of the Council. Cabinet will need to consider the

		viability of investment into facilities it does not own, in the context of the long term financial sustainability of its own stock. It should be noted that there would be an interim period where agreements would continue on the current terms and conditions (and subsequently existing subsidy), whilst new arrangements were put in place.
Option C (recommended)	Agreements End	If agreements end, the current level of attendances would be lost in those facilities, so Cabinet should consider signposting customers to alternative facilities to retain the current level of activity. The Council will work with Sigma Trust to explore whether block bookings, clubs and other hirers can be accommodated within BSC and HSC. A decision on the best use of the Joint Use Facilities budget should be addressed in the light of the Council's wider financial position and the Sports Facilities Strategy, due in March 2022.

PART 3 – SUPPORTING INFORMATION

BACKGROUND

Scope of the Joint Use Sports Facilities

The scope of the community use agreements at BSC and HSC, includes the following:

Brightlingsea Sports Centre

Facilities: Two Sports Halls, two Fitness Suites, two Squash Courts and a Dance Studio.

Subsidy: £62,390

Attendances: Approximately 33,108 visits per year (at pre Covid levels). It should be noted that this includes the artificial grass pitch, despite this facility falling outside of the agreement).

Harwich Sports Centre

Facilities: Sports Hall, two Squash Courts, four Tennis Courts and a Hard Court Area

(free to use multi use games area)

Subsidy: £70,456

Attendances: Approximately 32,792 visits per year (at pre Covid levels).

Note: Due to the impact of Covid-19 on the Council's Sports Facilities, the subsidy provided is the last full financial year which was not impacted by national restrictions (2018/19).

In addition to the three Joint Use Facilities, the Council has the following three further Sports Facilities, under direct ownership and management:

Clacton Leisure Centre **Dovercourt Bay Lifestyles** Walton-on-the-Naze Lifestyles

Over recent years, there has been significant investment at the Dovercourt and Walton facilities as part of a refurbishment programme to improve the Council's leisure stock. In

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addition to this, work is near completion on a £575,000 refurbishment of Clacton Leisure Centre. As a District with historically low levels of participation in sport, the Council has invested significant sums in encouraging increased activity and offering high-quality facilities.

Prior to the pandemic, there was an aspiration to bring forward a Sports Facilities Strategy and set out a plan to develop the leisure stock over the lifetime of the Council's financial plan. The recommendations in the strategy were underpinned by the financial position at that time, together with the number of pre-paid members. Due to the restrictions placed on the Sports Facilities opening over the last 18 months, the position has changed significantly since that time, and the strategy will be considered by Cabinet at its March 2022 meeting.

The Covid-19 pandemic required the Council's Sports Facilities to shut for periods during 2020/21 and operating restrictions have been in place even when allowed to open. As such, usage across the service was 7.5% down in June 2021 compared to June 2019 and live pre-paid memberships (direct debits and annual memberships) have also decreased by 10% within this period. The number of memberships has been rising month on month and in September, the number of pre-paid members, passed that of pre Covid levels.

The Council also managed Community Use facilities at Manningtree Sports Centre until 31 July 2021. The governing Alpha Trust, took a decision not to renew that agreement and as such, the school took responsibility for community use from 1 August 2021. Manningtree High School committed to making all its facilities available for community hire for sports and leisure activities following the end of their agreement with the Council

Physical Activity Levels in Tendring

- 'Inactivity' in Tendring remained the same year on year between 2017/18 and 2018/19 and increased 3.4% in 2019/20, sitting alongside Basildon and Braintree;
- 'Active' activity levels in Tendring were at 56.8% in the year 2017/18, which was one of the lowest, and this decreased further by 2.4% in 2018/19; however, it saw a rise of 3.4% in 2019/20 and was slightly ahead of Harlow and Basildon Districts;
- 'Fairly active' levels in Tendring were reasonably high in 2017/18 compared to other Districts and increased in 18/19 by 2.7%, the highest across all Districts. Unfortunately, it became the lowest level at 10.2% in 19/20, sitting alongside Basildon and Braintree;

Note: Tendring has a larger older population than other Essex Districts, and the survey did not include some gentle activity such as gardening.

BACKGROUND PAPERS FOR THE DECISION

JOINT USE SPORTS FACILITIES REPORT, 3 August 2021

APPENDICES

Appendix A Joint Use Attendance Figures

Appendix B Financial Breakdown

Appendix C Joint Use Consultation Exercise



Appendix A – Just-Use Attendance Figures

Site	Activity Group	2017	2018	2019
Brightlingsea Sports	Aerobics	4838	3628	1660
Centre	Lifestyles Fitness Rooms	777	511	761
	Main Hall	8504	7180	8168
	Squash Courts	752	596	571
	Tennis Courts	85	14	40
	Spinning	569	551	1082
	Fitness Classes	457	1463	2443
	Studio	3762	4083	4986
	Artificial Grass Pitch*	11415	13380	9540
	Grass Pitches*	4390	2140	980
	Total	35549	33546	30231
Harwich Sports Centre	Hardcourts	3072	4004	3996
	Main Hall	17461	17618	16861
	Squash Courts	12498	11669	10646
	Tennis Courts	252	171	130
	Total	33283	33462	31633

^{*}These facilities fall outside of the Joint Use Agreements



Brightlingsea Sports Centre Budget v Actuals 18/19

Type of Cost	£ Budget	£ Actuals	£ Variance
5800 Salaries	118,920	122,025.64	-3,105.64
5800 Premises	29,540	35,407.34	-5,867.34
5800 Transport	280	0.00	280.00
5800 Supplies & Services	30,340	28,876.24	1,463.76
5800 Advertising & Sales Related Costs	4,570	3,551.93	1,018.07
5800 Income	-121,260	-113,348.56	-7,911.44
Total	62,390	76,512.59	-14,122.59

Harwich Sports Centre Budget v Actuals 18/19

Type of Cost	£ Budget	£ Actuals	£ Variance
5820 Salaries	101,460	102,825.37	-1,365.37
5820 Premises	18,800	18,352.43	447.57
5820 Transport	0	21.60	-21.60
5820 Supplies & Services	13,200	10,579.59	2,620.41
5820 Advertising & Sales Related Costs	5,900	2,762.82	3,137.18
5820 Income	-78,270	-64,085.41	-14,184.59
Total	61,090	70,456	-9,366



What additional indoor or outdoor facilities would you like at Harwich or Brightlingsea Sports Centre/s, and how can the existing facilities be improved?

There are some many activities that could be put on and have been on at Harwich. Why does Harwich have issues keeping instructors? Where is tennis coaching, badminton, netball, volleyball, basketball, all of these facilities for these sports, but no instructors - there has been instructors but sadly no longer.

Tendring leisure need to look for better ways to keep people using their facilities and not having to travel miles out if town

More for 11 year olds.

A 3/4g football pitch.

The floor in the sports hall needs upgrading. It's terrible on the knees.

Also, there's a clear lack of investment on the "school side" of Harwich sports centre compared to the reception area. The main hall roof leaks when it rains and it needs a serious makeover.

I am afraid this isn't a good survey without the correct answers/options for some of the questions. In my case I was a yearly member at Brightlingsea but cancelled recently due to the poor quality of the gym equipment there, the excessive cost and the low standard of cleanliness. Also, there's not even a proper changing room. There's just no way that the fees can be justified, maybe if it was half the cost it would be approaching decent value for a gym. I can't comment on anything other than BSC as a gym.

A dedicated studio for classes at Harwich. Modern changing rooms and toilets.

the tennis court are under used. i would like to see organised adult training and play on these courts.

We use Brightlingsea for fitness classes, and, during winter monthe for indoor cricket training. If the tennis/netball courts were to be lit, it would enable additional outdoor training during winter months

I would like to be able to access a gym during school hours, but the gym with the weight machines etc is used by the school.

Tennis classes

Swimming pool

Swimming pool and climbing wall Brightlingsea

Highly unlikely one would be built but I would be a regular user of a swimming pool in Brightlingsea.

With a full time job and young children I don't have time to travel to clacton and often the lane swims aren't convenient times.

Up grade tennis courts and include paddle tennis courts

Better gym machines

Basketball courts

Early morning classes, upgraded facilities.

Increase accessibility to the squash courts at Brightlingsea - glass back to court on the right.

I am a member of Brightlingsea walking football team an updated g4 pitich replacing the very old astro turf at Brightlingsea would really help, as the current old pitch is inadequate for us to use safely. We have many local teams in Brightlingsea and the surrounding towns and villages who would all benefit from a better artificial pitch. Also an advantage of keeping a local artifical pitch is a reduction in travel which then helps to reduce our carbon footprint which I'm sure we can all agree is very important.

It would be advantage to have a 4g pitch installed this would be used by Hockey, Football and Walking Football and would provide good income for the centre and excellent facilities for the town.

Proper and safe netball courts I have to travel to Colchester the University and Clacton.Brightlingsea it's not fit for purpose how do the school teach netball properly I'm an ex county player it is very important to teach both boys and girls just look at the media next year's Commonwealth games I could go on. Indoor and outdoor facilities walking neball for the older age needs to be inside and Back to Netball for all ages. Contact Louise Taggart England Essex East she will tell you what court and floodlight standard are needed. Thank you

The equipment in the Gym is old and regulaly breaks down. Need new equipment

I would like to see a 3G/4G surface for all grass based sports ie football, hockey, walking football etc instead of the current surface that is now of poor quality. I believe it would encourage a lot more people to take part in team sports and would benefit the local community.

We do not have a good quality 3 or 4g pitch that could be used for community sports.....especially for my age group...eg walking football which i enjoy. This type if facility is of course suitable for a wide range of sports.

If the facilities were improved I would consider the cost of membership was worth it.....but to have to pay the same as the clacton facilities with no where near the same standard is not acceptable.

There are lots of people who travel out of town (environmental impact) to access a quality gym.....which the current one is not. Public transport to clacton is poor. The town has grown in size with several very large new housing estates....the viability of improved sports facilities, inside and out, would im sure be attractive and therefore financially viable.

Although not on the plan the outdoor Astro surface at Brightlingsea is not fit for purpose and has been worn out for many years. A new 4g surface would bring in much needed revenue from teams/clubs wishing to train on it every week.

General updating.

Classes provided are good at Brightlingsea but the outdoor courts need total revamp

I would like to see: earlier opening times. bigger free weight and cardio studios Indoor swimming pool

a 3G Pitch would be a good start and some kind of regular 5 a side football leagues. At present the only Tendring facility I use is the indoor swimming pool at Clacton due to the lack of alternatives. As a child I used to use the tennis courts, squash courts and badminton courts but it is difficult to know when I can turn up to use them. Also, it would be good if a proper Tennis surface could be used as opposed to the stoney courts as they are now.

The existing astro turf facility at Brightlingsea is well passed its sell by date. There are holes in it, litter all over the place and the goals are in poor repair. I also feel that it is not acceptable for such a largely used facility to not have one set of 11 a side goals and just one pair of 7 a side goals. I would imagine that the local football club are the heaviest users of the facility, with a good source of income for the centre and yet it doesn't feel as though this is valued. The centre are perhaps fortunate that the club has no suitable alternative throughout the winter and thus the complaints end up falling on deaf ears. I would add that the staff are always very friendly and happy to help where possible so that is in no way a reflection of them.

The main question that Tendring Council should be asking throughout the period of this consultation is how can we support the local community, including its local sports groups to

encourage more children to participate in sport and what facilities are required to make that happen!

I used to play indoor football at harwich regularly ever Sunday evening, but now the the sports centre I'm not open on a Sunday evening and we have nowhere to play indoor football.

We just want the sports hall open to public. Why its been closed is unacceptable- no good reason.

Install a sprung wood floor in the sports hall as the concrete one in place is dangerous.

Extend the opening hours on Sundays to pre-pandemic level

Paddle tennis courts as nearest in maldon. Full size 5g football pitch as lots of football teams in the area. Update to the reception area making it more of a sports club with live sport on TVs etc. I wouldn't change it. It is ideal for use, we play football in there. Price is good, staff are friendly, it's especially good in poor weather months, where I am there more with other groups to play football

4g pitches could easily be constructed at rear of additional sports hall. The changing existing changing rooms could then be refurbished for the second time in the last 30 years but more importantly you might end up with a modern facility that could actually generate some interest, money and well being in the community

Walking football

Buy bring the Center up to date (ie) new spring flooring in sports hall so out dated

4g football pitch, harwich showers are poor.

Bring up to the 21st century provide a 4 g pitch subsidise every one who uses it

3G football pitch

A bigger sports hall for basketball/ netball game or indoor football. Cover over the Astro for winter use. Ice rink, more seating area at the pool side, bigger gym.

All fine

I find the Brightlingsea gym in a poor location. The size makes it impossible for it to grow customers. The equipment is often in a poor condition/damaged for long periods of time. The cost for gym membership is way above contending gyms.

More variety in the big hall!

Daytime use of the sports hall.

New sports hall flooring.

Modern changing rooms.

Paddle Court.

Modern decoration throughout, not enough has changed since I went to school in the 80s. These aren't the only squash courts in the area, there are courts at Frinton tennis club too.

Pilates classes

Indoor pool.

Upgrade equipment in gym

Longer opening hours(particularly early mornings)

Brightlingsea is so outdated and the equipment is often broken. You can only use one side of the gym until evening time which isn't suitable. It's very expensive for a very dated old gym.

They would need to be open earlier in the mornings and later into the nights.. also costs need looking at.

I can access a very good multi gym and sauna 24/7 by driving to Colchester and this is any time entry. Even with travel costs its still loads cheaper than it would be to use the one I can walk to that is only open when I'm at work.

My answers are more towards the gym facilities at Brightlingsea. They are quite poor and the whole gym area needs updating and improving to encourage people to use it. I've went to join a few times but the actual gym is quite a depressing are in my opinion. However as a family we are at the centre regularly for kids clubs etc which are great.

Newer, cleaner equipment, including steps, mats, barbell weights as these are looking shabby Inclusion of disabled members of the community, I appreciate this would probably incur more costs as the programme would need to be bespoke but at the moment I feel excluded.

A separate room for yoga classes, at the moment we share the hall with badminton and table tennis, as you can imagine it's not relaxing at all. The ceiling is awful it's just not very pleasing on the eye.

Wider gym facilities Brightlingsea

There's a serious lack of affordable activities for children. Trampolining has been cut, there's no gymnastics or coached sports clubs like tennis, badminton or boxing. For someone like me who can't drive, I don't have the option of visiting a neighbouring town, my children go without. Such a shame, it could be a real asset to the town.

I have always been a casual

User. I was keen to start classes there now my children are older (they take dance classes and used to do trampoline classes there) but due to covid I haven't signed up yet. When I am comfortable going inside again, I would like to use it. I can't afford a private gym price and I wouldn't travel - I don't have the childcare to allow it. It's invaluable.

I don't understand why you are taking a survey now, when people are still unsure about sharing these facilities whilst COVID is still present. I would assume footfall has dropped, but that is not surprising, nor probably indicative of the use of the Centre pre COVID. Question 15 is only half a question, as if another operator were to take over the chances are that the cost of using the Gym will rise, though it may mean that broken equipment would get repaired sooner. For someone like me, a price rise could be a make or break, as would travelling to another area! I hope there is not a hidden agenda behind this survey. Brightlingsea Sports Centre is vital in this growing Town. It's is used by all age groups and with the population growing as it is mote important than ever. If the gym was more competitively priced, especially considering that it has limited opening hours, so many more people would use it. I can't afford membership to the gym there.

Brightlingsea Sports Centre does really cheap rates for children and this has been incredible for my four children who use it most weeks, sometimes several times. They go to the gym (one membership, one payg), play tennis, badminton and basketball. One of my sons is a ballroom dancer and Brightlingsea Sports Centre is a huge part of his success. This is the only place he has to practice and so a massive part of why we like living in Brightlingsea. Without the opportunity to practice there in the hall he wouldn't be able to dance and compete at the level he does (National level). We are so grateful to have this facility so locally and at an affordable price as we couldn't afford to go anywhere else.

My only complaint is that the dance studio has still not reopened despite covid restrictions all being lifted. Staff say that they are not allowed to let people use it yet. My son would desperately love to be able to use that space again.

Please don't close it down or sell it. It is so important to this community who are so cut off.

Improved Hockey Astro

I used to use BS sports centre for keep fit classes/spin etc but the facilities are below average and it was expensive. I now go to Bannatyne in Colchester. BS facilities need a serious face lift. We also need things like boot camp/running clubs and they need to be well advertised.

Sports for teenagers to attend

Opening at 9am is a huge negative, a lot of people like to use other gyms that open from 5am or 24/7 gyms like anytime fitness

The Astro pitch at Harwich is in a terrible state, an improvement in that area would be fantastic

For Brightlingsea an indoor swimming pool, with adult specific times as well as the opportunity to
teach Brightlingsea children to swim

As above. Up to date equipment, proper squat rack not a Smith machine, able to access during school hours

Netball

Aerobic groups

Classes for less physically fit

More evening classes

I think this is a vital part of of our community and should not be taken away from all the children and adults that use this facilities, the class my child goes to has at least 30 children, in and that is without the other classes, it would shame on the council take thus facilities away especially for mental health issues and exercise is a part to help recover.

Needs cleaner gym equipment and some changing rooms, not a toilet to change in

Update the existing facilities as they have been neglected for YEARS!

Better hockey pitch

Indoor pool in Brightlingsea is essential

Cheaper gym membership, longer opening hours

I use the Brightlingsea Gym and weights room. Having visited Clacton Leisure Centre, it is quite apparent that Brightlingsea are the poor relation with lack of investment. There are not many exercise machines in Brightlingsea, often many are broken and awaiting an engineer. The main reason for their failure I suspect is due to their age, unlike Clacton who brims with state of the art equipment. To elaborate on this, for example, there is just one cross trainer. Often there is a que to get on this and often members are disappointed. Luckily it is the running machines and training bikes that seem to brake, there are 3 each of those so although inconvenient you are usually able to get to use one eventually. If the cross trainer failed there is no other......

As an active member of the local sporting community, I am aware of people's frustration with your facilities over the years. People often question why I pay monthly membership when much of the equipment is old or broken. Many of my friends travel to use better facilities.

Your gym is a vital part of the community and gives access to exercise to many that would not travel elsewhere. With a little bit of thought and investment, I am sure you would attract back

many that have found alternative facilities. Support Brightlingsea better as a community facility. Please, do not sell it off to some organisation that would increase prices or change membership conditions over time to make large profits.

If you go and look around any gym in colchester you will see the high level they're operating at, for example the university gym is 10 times the size with all the best up to date equipment for £30pm, pump gym in colchester has even newer more up to date equipment in a lager space along with saunas in the well equiped changing rooms and is open 24 hours a day for only £20pm, this trend goes on with all the other gyms in the area. The price for brightlingsea sports center is the same as for Bannatynes health club on Whitehall in colchester, which has a swimming pool, saunas, jacuzzi, state of the art new equipment and various fitness classes or leisure world in colchester which includes everything including all pools, classes, gym and aqua springs. I could not believe how bad the brightlingsea sports center gym was, it's like the kind of set up a teenager would have in their garage. Even the staff that showed me around it and told me the price were embarrassed and admitted its all old out of date equipment which Is split over two small rooms, one of which you can only use out of school hours and its well overpriced. I would struggle parting with £10pm for those facilities. Needs updating completely and the price needs to be lowered drastically.

An indoor swimming pool in Brightlingsea

I have taken up walking football and an all weather surface would be brilliant.

I cannot comment on Harwich. The Brightlingsea centre needs to install a full 3G pitch to replace the ageing astroturf and upgrade their tennis courts to make them playable - presently neither is really fit for purpose. I cannot understand why there has been no reference to these facilities in this questionnaire. The Q15 is meaningless without qualification of costs - If the level of service remaining the same means access, provision and costs are the same then it would make no difference who was operating it would it?

The center is a vital part of Brightlingsea Sports provision and should be upgraded to meet the needs of a growing population.

The equipment in the gym has been there for 20 years!! It's very old

Improved Gym at Brightlingsea and facilities to move to Dovercourt pool from Harwich Sports Centre

The Brightlingsea gym is great, but the machines need some updating.

Brightlingsea needs a 4G pitch outside. The current sand based one is no longer suitable and is becoming dangerous

Better changing rooms. Modernised decoration and facilities, it's very dated. Staff are excellent - couldn't ask for better customer service and interaction than what I experience at Harwich Sports Centre

The outdoor pitch is very old and needs replacing with a modern football surface.

Astro needs replacing. Indoor bowls would be good. We definitely need to keep a Sports Centre in Brightlingsea and keep improving it. It is essential to the town. I can't use it at the moment due to health issues.

there are very few things that would be better but they are as follows.

- 1. paddle tennis court. its a great game and loads of locals want to play it but do not want to travel miles to play.
- 2. make the tennis courts available for a longer period of time, could even look at putting in a "bubble" over the courts.
- 3. replace the floor in the sports hall.

4. if possible cut the ties with the school as to use of the hall. it can cause problems and the school do not look after it as well as the sports centre staff.

More fitness classes in the morning for those of us who cannot attend after school.

The facilities need updating. Better promotion of what's on would encourage more users. Better variety of classes with newer equipment.

Flooring in the sports hall can be improved and decorated

Skating, hire, late opening

Sauna, steam room. Tennis courts that be used all year round. more badminton courts. make it cheaper for over 60's to use all facilities not just swimming. All classes include in one card and not separate, eg. yoga, pilates ect. They go to wick lodge for squash courts.

Daytime access for classes or badminton, dance classes ect. new changing rooms, decorated, new flooring in squash courts.

sauna and steam room

Sauna, steam room, Jacuzzi

Bar, Sauna and steam room and tennis courts

Frinton has squash and Wick lodge. more coaching for juniors (advertise) Tennis retro on the court. water fountain

Tennis courts all year around with a bubble for winter. Steam room

better lighting

new Sports hall floor, new lighting, air con, dance studio, 2nd hall- daytime use, new ladies changing room

more squash courts, mulit sports

Padel court, new sports hall floor

2nd hall for use in daytime, padelcrt

padel court, boogie bounce class

Spa, extra squash courts, padel court, 4g pitch, new sports hall floor

updated sport hall and flooring, more squash courts, larger changing rooms, sports hall for day hire use.

to question 18- Excellent service not building. The changing rooms are the same as when i came to school here, no upgrade ever. clacton have numerous upgrades newly refurb everywheresports hall is grim

The Astro trig is important to local sports and the tennis courts are importing local people in Brightlingsea

More fitness classes like yoga and Pilates. Family fitness classes I can attend with my children or a childcare facility or area they could stay in while I used the faculties. As a single mum it can be difficult to get out and use the sports centre.

Indoor swimming pool.

Having recently moved to Brightlingsea I would say that the facilities at the Sports Centre are poor and tired. I played walking football pre-Covid but obviously it wasn't possible during the pandemic.

I play tennis but there are no courts in Brightlingsea apart from those at the Sports Centre which are (in my view) unplayable so I play at Wivenhoe Tennis Club.

Sports provision by Tendring in Brightlingsea is as poor as I have ever experienced in the various places I have lived in over the past 50 years. The Angel Centre in Tonbridge is far more welcoming and a centre of the community. There needs to be some updating of the facilities and some energetic management to promote the place in a post-Covid era.

The lack of any playable tennis courts is disgraceful in a town of this size. I gather that the previous tennis club on the Rec was destroyed in the 1987 hurricane and the Council was indifferent to it being re-established. Wheathampstead in Hertfordshire (a town of 5,000 people) has three floodlight courts and junior tennis court. Kimpton, (a village of 2,000) has three courts alongside a cricket pitch whereas Brightlingsea - with a population of 10,000 has none.

Any village in Kent or Hertfordshire has better council funded sports and leisure facilities than are provided in Brightlingsea Tonbridge and Malling in Kent provide two excellent centres within easy travelling distance at Larkfield and the Angel Centre in Tonbridge. Admittedly travel is more difficult in Tendring but as an isolated sizeable community Brightlingsea is badly served.

The astro pitch at Brightlingsea needs.to be completely updated it is so outdated and dangerous. In bad need of replacement. This would be the hub for youth football use in Brightlingsea

More exercise classes like HIIT as currently these do not exist in Harwich/ Dovercourt. The classes seemed to be aimed at those who have a lower level of fitness. Lifestyles at Dovercourt is also very limited.

There is no mention of the outside AstroTurf which is constantly in use by local youth sports teams? They are very well utilised

It is unfair to review these so close to the pandemic when not able to operate as normal. I look forward to attending my weekly classes there as well as the gym as well as my daughter using it for both karate and dance. The holiday sessions were a great idea and maybe expanding on the use of the space available to host parties and other events would make it more useful.

New AstroTurf on pitches and grass pitch for football. Gym has outdated equipment it needs replacing and adding to so it can compete with other facilities

Astro to be updated at Brightlingsea as it is in a shocking state

Extend weekend opening hours. Create a club facility for tennis - many members of Wivenhoe Tennis club are from Brightlingsea. Due to lower levels of facilities/poorer opening times give a reduced monthly membership fee compared to Clacton for Brightlingsea residents, or add access to Brightlingsea Lido as part of the membership.

This questionnaire does not address the needs of peoples and families who access the centre for provisions of privately run activities e.g karate, ballet. There is no other suitable location for these activities to be held within brightlingsea and withdrawing access would be beyond deterimental to the community. Lack of local access to activities has direct impacts on health and welfare with lower socio economic groups being most adversely affected.

More choice of exercise classes and on different days yoga/Pilates eg

Improvement needed on the Astro, I have used this for the last 9 years coaching various groups from Brightlingsea Regent, in the winter months the surface is simply dangerous and not fit for purpose.

More class variety eg Zumba

The brightlingsea sport Center is great I used to go everyday to the gym. The staff are great I now play football on the Astro every week 2 times a week. The Astro is great only thing they could improve is letting students from the school go on there at lunch, as a lot of rubbish is left on there. It can be very dirty also with bird poo rubbish and not much sand left.

Advertising as i only knew about spin. Childcare.

Need to be open for longers on days needed.

having things that are flexible times, dance classes that are during the day.

Childcare - Accessible for adults to bring children

Zumba, classes with weight and age requirements.

Crossfit.

Larger facilities with appropriate levels of equipment, integrated INDOOR swimming publicly accessible 6am-10pm, on a par with Colchester Sports centre. Having facilities overpriced and unavailable during school hours is pointless given the average age in Brightlingsea.

Fun activities for families

More advertising - Social media. More signs. Re vamp inside and outside

Brightlingsea sports centre is excellent I attend many classes, and enjoy meeting up with friends, it would be good to have more classes like spin with different instructors like it was about 6 years ago.

Can drive, no cars prefer to use cycle.

Would be good if the Tennis at Harwich could be available through to end of Sept as weather perfectly good to play then?

2 Badminton courts for daytime use (because i work night shifts) Upgrade sports hall and changing rooms. Padel courts

Paddle board court. Extra squash court. Referb sports hall and changing rooms, New sports hall floor.

Harwich needs bringing up to date- shower facilities in mens updates a while ago but not ladies near squash courts. Facilities near hall are way out of date. maybe a sauna/ steam room like Clacton. Wick lodge also have squash courts.

Question- Why is discounts available for over 60's when paying on the day but no such discount for loyal members that pay monthly.?

Outside tennis courts should be available all year. Even if school is not using them a net could be kept in sports hall and put up as needed.

Another squash court.

Upgraded GH.RMS

New sports hall floor - too hard/ dangerous.

Additional hall for day use.

socialise + eat + drink after

Facility upgrade

2 glass courts + a gallery to view

Padel court

New hall floor - very hard and slippery.

Redo changing rooms.

Gets very hot in hall

Air con would be great

Changing rooms need upgrading. Have been the same since i was at school.

Lighting could be better

Fan

The Harwich Centre desperately needs up grading, the floor should be sprung, the air conditioning needs upgrading, or looking at, in summer it gets pretty warm in there.

I run a Badminton club on a Monday night and things are just not ideal.

Question 13- Not true, Wick lodge Clacton

More day time classes- prop not cost effective.

Nothing!!!

Friday night class or Sunday morning class.

day time classes on sundays

it has everything i think i need

The Machines & equipment need updating to make it value for money. They are very old. The classes are good, staff are great but the gym needs updating.

Some newer equipment. the mats are a bit grim & smelly!

but love it here, great staff!

in my experience the facilities at the Brightlingsea sport centre are well run and the services are excellent.

for myself it has been and remains an essential component of my health and well being. Two years ago i had a hip replacement and stopped exercising. The multi gym ensured i made a full recovery to normal in the space of a year!

Brightlingsea is such an important part of the local community-especially for people who lack a car. it is a safe space where people can help themselves to maintain their physical and mental well-being.

swimming indoors

new better equipment, need investing some money it these places.

Machines need to be updated. less weights machines in the lifestyles gym and more fitness machines. never use machines as most break down regularly.

could be cleaner and more value for money

Quite a lot of the equipment in the gym is regularly out of order, which means i come less.

can be improved by updating gym equipment such as the machines. why does CLC get all the upgrades and not BSC or HSC?

Spend money on new equipment!

swimming pool

I want a heated all year round, covered swimming pool. It could provide scuba diving lessons, water polo, aqua-size, early years swimming lessons. This list is endless!!

more gym equipment available in the day. i cant use the other room in the evenings.

use Clacton only

gym is too small and often equipment is out of order. more often that not something is not working. People seem to want to use the same piece of equipment while others equipment is not being used. A survey on what people use could determine this.

enjoy small quiet gym. don't enjoy the "testosterone" fuelled environment. existing facilities could be improved by having all equipment working. Brightlingsea staff are great!

outdoor changing for swimmers

need a better gym

I USE THE BRIGHTLINGSEA SQUASH COURT AND ITS THE ONLY COURT APART FROM ESSEX UNI, I WOULD HATE TO LOSE THIS FACILTITY. I HOPE THE SPORTS CENTRE CAN REMAIN OPEN step class, DDmix dance class

YOGA AND OVER 50+ KEEP FIT- SOCAIL ACTIVITIES

More classes that we used to be able to access at Manningtree ie Hiit, fit ball etc. Brightingsea seand Clacton too far as I work. Not acceptable to do Pilates when people are playing badminton. We need the same access to classes that they have at other centres

Pilates class Any exercise for retired persons during the day

External a Pétanque Court

Always- check disabled access! At Clacton we all que to use 1 disabled baby change facility as the two end, larger area toilets have low seats and not even not even a bar at the side to help us stand up. Also, name of activity! 50+ Inclusive edges out disabled (5 that i recognise stopped coming) as people focus on 50+ ignore "INCLUSIE" and we are kicked and jabbed by people swimming breaststroke up the middle lane, get a face full of water by people who splash. Are edged out by couples swimming alongside each other, racing. Adults inclusive and a gentle suggestion to the very competent able racing sporting to time couples would make every minute of the only 2 50+ inclusive swimming sessions instead of the 5 minute at start and 10-15 at end before the sprit couple and boy races arrive. I only keep going because i have no other option and i am too stubborn to be forced out! I have informed swim England and Tendring authority disabled access must be improved.

Some people will/ can go to Clacton, Walton and Harwich e.g. to aqua size so people rely on local LC wont get a space.

Massively detrimental, physically and mental well-being.

Opening times - needs to open earlier in the mornings and weekends and open later at weekends. 3 family members currently use Colchester due to the inflexible opening times in Brightlingsea i would like the gym yo open at an earlier time in the mornings, please at Dovercourt.

I'd make sure the staff are really good, genuinely friendly, helpful and not obviously bored, perhaps from doing the same job too long. Brightlingsea has some really unpleasant staff my experience over a number of years, who aren't motivated at all. It's like they're saying "ive got a job on the Council and I'm only here for the salary"

Better maintenance of some of the gym equipment. Some items, eg leg press machine, are consistently out of order for long periods.

Some sort of ventilation in the summer would be valued greatly.

the centre is looking tired, it is really need a major update.

Great customer service

the floor in the sports hall could be less hard for sports such as badminton.

invest in the facilities, update showers, share money equally between all the centres.

Modern Facilities

Hockey atro

New sports hall

sports hall and changing rooms are unchanged since 1970s, looking very tired and dark and generally neglected. Harwich also is in dire need of a studio for dance, yoga, Pilates etc. we shouldn't have to travel to Clacton for classes such as bounce.

I went to the Harwich school back in the 80's and the sports hall still stands the same. There hasn't been any improvements. Playing badminton you stick to the floor. There are plenty of times i have gone to take a shot and nearly fallen over. We shouldn't have to play badminton, whilst a class of yoga or Pilates is next to us. Its off putting.

There should be another room for classes (fitness).

The changing rooms are disgusting and haven't been updated or improved since i was a young school girl.

The Harwich and Dovercourt high school has been updated, so its about time the sports hall follow suit into the 21st Century.

The opening times are terrible. The equipment is very dated

Table tennis league

Swimming pool open earlier in the morning at harwich

Happy with facilities as they are.

Sufficient I would have thought for 90% of general public's needs

A better outdoor all weather pitch to allow more training during the darker months for the local teams to train on. Floodlighting for the tennis/netball courts again to allow these facilities to be used all year.

Less emphasis on having to sign up for membership. It is impossible to find out online the cost of a badminton court, for example, until you've signed up as a casual member & gone the whole way through the booking process. Booking further in advance would be helpful. Cafe.

i am sure these centres are as useful to locals as Clacton is to myself. I do not think I would use a gym that is not local or a swimming pool.

- 1. the skate park needs investing to ensure the young riding around the car park & playing in the baby park have an area for activities.
- 2. tennis courts need investment and a coach.
- 3. courts at the back need investment.

every part of Tendring needs an leisure facility- we have lived through a pandemic and to raise our health please invest .

More working machines are needed at Brightlingsea.

Greater liaison with the Harwich Primary Schools Sports Association

For Brightlingsea Cricket Club this is an essential resource. It provides localised facilities that have a low carbon footprint for our membership. Concessionary costs for youth are vital to be affordable and we would be concerned that prices would increase and concessions removed if taken over by another provider.

Brightlingsea has a higher than average obesity issue that other parts of the UK. The half term and holiday activities provide a low cost way of children keeping active. Children can walk to this provision making it an attractive venue to be used. Many clubs use the facilities and the location ensures that people can use it easily. Public transport is a real issue in Brightlingsea. Accessing other areas of Tendring require at least two buses and costs a lot of money for people on low incomes.

I would be concerned that if management was changed to the Sigma Trust the community focus of the management would change and would be diverted to meet the needs of the school. Charges would increase and concessionary policies would be removed.

This facility helps people to keep active, and Sport England and indeed Tendring should be looking to create environments that support 'more people to be active more of the time'. Any change to this overall aim would be detrimental to peoples access and experience of activity in Brightlingsea.

As someone who organises cricket activities for young people in Brightlingsea, the sports centre is essential to run activity when the weather does not allow us to work outside. It would be great to have more opportunities to block book in the main hall but without the small hall at least, running activities for local young females and disabled young people, as we currently do, would not be possible. The facilities could do with some refurbishment but costs need to be kept at a reasonable level to avoid stopping young people from less well-off families from becoming excluded. As a club we cannot afford to run sessions to keep young people engaged and active if we cannot cover the costs of hiring facilities.

Padel courts

I stopped my membership at Brightlingsea due to the high cost, outdated equipment, space, opening and access times.

Any kit that requires power quite often was in need of repair, and the age and state of the free and assisted weights was worrying and did not instil confidence that I would be safe using them. Along with these issues, only being allowed in the weights room after 4pm is frankly absurd given how much is being charged. I am currently paying a lot less a month at a gym that I can visit before 9am, has excellent changing rooms, has up to date equipment that is regularly serviced and if faulty, usually repaired within 24 hours.

All of the focus is placed on the centre in Clacton, the other centres are well overdue a facelift, equipment replaced, rooms extended and longer opening times.

some good hardcourt tennis courts would make a good addition

Happy with what's currently on offer

Morning classes

I assume you are considering whether to get rid of Harwich Sports Centre, which is ridiculous. The provision of leisure centres in this are is dreadful... nothing in Manningtree!! It was bad enough when there was no swimming pool, but to have lost it completely is terrible given the rapidly growing population. The lack of squash courts in the area is surprising, it's a popular game and provides a great opportunity for families to exercise together. I'd like to see netball and hockey being made available at Harwich along with gymnastics (perhaps the M'tree gymnastics classes could move there). After school activities such as racket club would be great too. Roller disco could move to Harwich too.

Please engage with the local squash community to get grassroots squash going

The Astro is widely used by the youth teams at Brightlingsea Regent, amongst others. An upgrade on this would be a brilliant investment.

More classes. Indoor pool/spa

Lifestyles gym needs equipment that works. It has always had second hand out of date equipment...it is like the poor relation of Tendring..brightlingsea people matter and this is our only option for a gym..the older generation need these facilities..we talk about reducing our carbon footprint yet you will encourage people to drive out of town to access other facilities..it's disgraceful 2

The equipment at Brightlingsea Sports centre is extremely poor, iv always felt like we are the poor relative when is comes to Brightlingsea as they always seem to be getting hand me downs from everyone else, there is also far too much in these gyms half of which dont work properly (it's seems a bit like a dumping ground)

Brightlingsea needs to keep their gym yet your talk of closing is letting people down Better equipment

The equipment at Brightlingsea needs upgrading. There's alway equipment not working and takes ages to be fixed. It's like Brightlingsea is the the forgotten about gym. With this being the only gym in the town it should be thriving as no real competition. In my opinion it should be treated the same as other gyms like clacton. Brightlingsea has the opposite to be a great place to work out if money is spent to improve it.

Holiday sports and activity clubs available adhoc

The astro at Brightlingsea (last time I went) is still the old doormat type. 3g pitches would get used I think. At the moment it's way out of date.

The tennis courts are also in bad condition. All the nets sag and there is litter everywhere.

For me to use the fitness gym it'd have to be open earlier or later, current hours have never worked for me

A wider range of evening fitness classes (Zumba used to be great fun) for working people, and for only one class to use the sports hall at a time - currently the Yoga class have to contend with users of the basketball court making noise and chatting, which isn't condusive to relaxation and focus on breathing. This has put me off attending the class. Can the Yoga and Pilates classes not be held in the Dance Studio instead, where it is a smaller environment and quieter?

I have used Brightlingsea centre at least once a week for the last 30+ years for badminton and basketball and always found that being local is a great benefit. The changing rooms are often not clean and the showers not always working. Although I appreciate it is a shared facility with the school, improvements for the public are necessary.

I have run a very successful basketball club at Brightlingsea every week for nearly 30 years. The team are mostly local residents and funding and sponsorship grant applications have focused on the community benefits that this activity provides in a remote area with few alternatives nearby. National campaigns are calling for children to be more active and the club has just started a junior session which is proving very popular.

I fear for the future of the club if Brightlingsea centre is not available and for the health and well-being of the local community as I doubt many would seek alternatives that are so far away.

Update toilets and showers.

Gym needs updating

A swimming pool would be excellent.

Existing facilities are very good and well maintained under the current operator.

A better all weather surface. The current pitch is old & in a bad condition

As a youth football club , we block use the sports centre throughout the year , $% \left(1\right) =\left(1\right) \left(1\right) \left$

This is very much a part of our youth set up,

And would be a major blow to us if this was to close.

I attended the yoga at Brightlingsea Sports Centre for several years but, now that I am retired, I prefer to go during the day. However, at a time when there is serious concern about the physical and mental wellbeing of our population, this 'consultation' should not be used as an excuse to close the facility. I am sure that many people will be avoiding places like the sports centre whilst Covid infections continue to be high.

Love the Astro turf pitch but think this may need replacing

There has been a badminton club since the Colne school opened. It is incredibly important to keep badminton going for all age groups. It is integral to Brightlingsea and the local villages.

Astro needs to be updated to an artificial pitch, tennis courts need modernising, gym facilities need an overhaul.

An indoor heated swimming pool would be amazing.

Inside Roller Skating events for roller derby matches/training or roller discos. Outside the artificial pitch needs modernising desperately, it's dangerous to use.

I cancelled my membership with the Brightlingsea Sports Centre due to a chronic underinvestment in the equipment and facilities. The gyms in particular had equipment in various states of disrepair, often broken for extended periods of time and not maintained to a good quality. In addition the facilities also have reduced opening hours compared to other facilities, for example no early morning sessions and only 4 hours open on a Sunday. I feel that the council has

not provided the same level of investment that it has in the centres in Clacton or Walton and continue to charge the same price for membership, this leads to a second class service for the residents of brightlingsea compared to other areas within Tendring. If the services are to be commercially viable for the council to provide then they need to be treated as a commercial entity, with the investment that is required.

adding a health & wellbeing club.

adding music to aerobics classes.

change of music at aquasize.

Something similar to 'Active for Life' which runs (used to run) at Clacton Leisure Centre. This combination of sports - badminton, table tennis and outdoor tennis was excellent.

indoor tennis

The quality of some machines are not up to scratch, some must be 40 years old.

Down time of machines; runs sometimes from weeks to months.

A company who are on the ball for repairs

Should be free for O.A.Ps

Staff are always helpful

Brightlingsea gets Clacton throw-outs.

better equipment and more money put into the centre.

Extra weight machine's and more up to date ones, the one we have at brightlingsea are old and keep breaking!

Better equipment

sit up machine in Clacton

Since COVID I have been using the sports centre as Pilates has been relocated there. Harwich is in great need of a place for Pilates, HIIT and other studio work out sessions. This is a massive issue for many who would love to see more studio sessions. The floor in the sports hall is very cold indeed and can make exercise even on a mat difficult. As the cold travels up and causes cramp.

Please please create a studio space for Pilates, yoga, HIIT, bounce and some other fitness classes in the Dovercourt area.

Dovercourt bay lifestyles facilities are not suitable for spin and studio classes. They have to move the bikes for other sessions.

I believe that the brightlingsea sports Center could really benefit from upgrading the Astro turf football facility to the more up to day 3G pitches this would really enhance the space for the community and would be the best facilities in the area.

Upgraded outdoor area 3G all weather pitch for local teams to use for training and recreation, basketball courts, tennis courts, netball, hockey, football all need access to these facilities, bringing people in to create jobs and money for the town and local area.

If Brightlingsea was to be closed it would mean that all the football clubs that use it for training they would have no were else to go which would mean that youth football in Brightlingsea could not carry on due to the fact to the one place they can train is going to be closed.

As usual total madness.

Not only do we use the sports centre for sports but also parties and the 3G courts play a big part of our local football clubs as it is one of the only places with flood lights for winter useage!

Tennis courts

3G football pitch

With all the use the Astro gets in Brightlingsea with colne students and numerous of different clubs it would be great to have it turned into a 3G football pitch. It may be more appealing for others to come and use it as the Astro has been around for many years now and is looking very dated and run down.

3G football pitch, netball classes, tennis lessons

New gym,

Astro needs updating

Swimming pool

The astroturf is very old and worn our. It needs a 3G pitch put in ASAP.

Daytime classes

Grass rather than astroturf and updated gym equipment

The astro turf should be replaced with all purpose pitch so can be used day and night all year round and paid for by users. The council should keep and modernise this sports centre to provide for current and future generations and healthy living. It would be a disgrace should council funding not be put towards a community asset when it is ploughed into numerous housing projects that do not help the community nor keep the community healthy and active.

Improved 4G outside surface at Brightlingsea would be excellent

A swimming pool

Working bikes and equipment, not taken away instead of repaired ...

B,sea new Astra turf would be helpful

If we dont have the astro, then 150 youth football players wont be able to train.

Replace Artificial pitch Brightlingsea

Have a indoor pool

Swimming pool

Replace astro with a proper 4g facility

A separate sports centre that is not attached tot he school and is more private for adults.

Tennis court, updated facilities, better /3d astro pitch.

New Astro turf it's in a bad condition, and is used by many kids from Brightlingsea football club for training in the winter months it's also used by Bentley football teams.

I don't know, as not a user, due to age, 87, but every possible facility needing improvement should be made. If necessary for new facilities fundraising within the town might be worth considering, if there is inadequate finance - it is a generous and community-minded town.

Question 17 not applicable but had to tick as no opting out available.

Better astro surface

Outdoor football pitches, the surface could do with improving along with bigger and better goals.

Change to 4g pitch as current is too sandy and slippery for football ,, run keep fit classes when kettle bells was on this was really good

Swimming pool with jacuzzi

More modern gym at low cost

Athletics track

3G pitch

Tennis courts

3G pitch, and a decent gym with up to date cardio workout machines, tennis and swimming pool Swimming pool! Dance classes for adults! This place is invaluable to the community, we cannot travel so far out of town to attend a gym.

Swimming pool

Sauna

Jacuzzi

Classes in the day

Our community needs the sports centre. I've used it at some of that hardest times in my life and it means a lot. Don't close it!!

Brightlingsea:

- 1. Changing rooms and toilet/shower facilities are absolutely disgusting.
- 2. It smells of urine as soon as you enter the premises.
- 3. The whole place needs a complete revamp and overhaul.

Brightlingsea- update to the Astro tuff.

New 3G or 4G Astro turth for outdoor activities football

Tennis courts

Proper size basketball court

The changing facilities are rarely open for public use, and when they are they are often in very poor condition. Showers often broken and floors dirty. It's a school but it could definitely be improved to bring it to a reasonable standard.

Basketball courts. Please don't close Brightlingsea Sports Centre. I use it all the time with my mates. Cl

Luck of paint at Brightlingsea. Don't close it, we need this facility. My son plays basketball there for 2 teams. He would be devastated without it.

To have a four g pitch and better goals

Small hall floor is in a shocking state and in desperate need of sealing as it is so slippery and dusty. It's almost impossible to play basketball on and potentially dangerous. Also the brackets on the walls are a hazard when playing. Changing rooms are always filthy but we are told they are the schools responsibility. Surely if you are offering a service it's your responsibility to ensure that they are clean and tidy?

Sports hall is important to me and having access to the facility is important as I could not do my physical activity

Brightlingsea sport centre is an important part of the community we run Juinor and senior activities without these facilities will be contributing to inactivity. The council and the community should be reducing inactivity and encouraging physical activity on a regular bases getting people to do the minimum of 150min a week.

This preventative work and helping people to lead a healthy happy life

Closing these facilities will be signing a death certificate to the community

Please don't close them keep them going

The shower facilities could be improved, but all of the rest of it is great!

Properly surfaced outdoor netball court. Better showers.

Changing facilities dated and small

Larger basketball court in Brightlingsea

Sauna /. Steam room

3G football pitch

Shower facilities at Brightlingsea could be improved.

Question 15 is unclear: which provider (private) and at which costs (higher, I guess); so can't be properly answered.

Also, Brightlingsea has outdoor pitches which do not feature in your survey.

Brightlingsea gym is too small and feels packed if more than a few people use it at the same time. The equipment feels dated and has second hand equipment.

Can use a modern gym at Ballantynes for the same monthly fee.

No private locker space - it is in the lobby!!

The gym could benefit from an upgrade if they are going to attract more people and grow the business.

Q8 doesn't offer the option to indicate we use the Astro pitch at the back of the school. If this was 3G it would be fantastic and attract a lot more use.

Swimming pool, but unlikely to happen! Brightlingsea sports centre is an integral part of the community. Were it to close the impact would be massive most people over 30 aren't prepared to travel into Colchester or elsewhere to exercise in its place. They are far more likely to stop exercising. I exercise at the sports centre incredibly frequently but I wouldn't have the time to travel 30 minutes each way to go to classes and as such would stop using a gym. I would be concerned if someone else took over the sports centre that within a very short period of time the membership costs would rise and quality of service would plummet.

More classes, like zumba, a second legs bums and tums session, spinning back on a monday. I have been attending the sports centre for 20 years and have attended all the different exercise classes over the years and the most popular ones seem to be taken away. Clacto n have a lot more choice but who wants a total of 50mins drive plus petrol and driving alone in the dark and sometimes frosty nights in the winter to attend a class that could be taking part at brightlingsea. Good advertising, cheaper classes I feel would be the way forward.

The hours that fit around the school means the facilities are not always accessible.

Flexible membership and paint options, and expansion of the gym equipment and area. It is too crowded. They also could do with much better marketing and social media presence. Make the information easier to access online. Almost everyone has a smartphone these days, use that to their advantage. Facebook, Instagram, Twitter, Website e.t.c.

Brightlingsea sports centre really needs a revamp. It hasn't changed since I left school (2008), it's just deteriorated and the equipment is ancient. It would be so lovely to have a local gym in Brightlingsea that had all of the new weights and multiple machines that all of the modern gyms have. I think being a sports school and college really lets itself down with the gym area.

It would save a lot of people driving out of Brightlingsea to attend gyms, I think it's missing out on a lot of potential gym goers. I work from home in Brightlingsea now, and it would be nice to have it on your doorstep rather than driving to colchester or clacton. I think it would also benefit from an indoor swimming pool. Thank you.

Better reception service and for it to be open longer in weekends

The sports centre could do with a refurbishment.

Needs to be open longer in the weekends.

More clubs for children, or better advertisement for these(perhaps I'm not aware).

Classes that Mum's can go with their children (who can also participate).

Better refreshment facilities and seating area.

A previous manager was very dedicated and knowledgeable, this gave you confidence if you needed help or advice.

Better tennis courts at Brightlingsea with coaching for kids and adults

New equipment and the centre needs revamping its very dilapidated and run down I have now joined David Lloyd gym as there is much better facilities there. It's a shame that Brightlingsea being so close would be a lot easier to get to but it doesn't provide a good service.

the gym is far too small. most people want use the same equipment at the same time. The equipment is out of date and needs replacing every time I go in there something is out of order. since there are two other sports halls in the vicinity why can't the dance studio be a replacement for the gym? The gym is now a two part affair and part is closed to the paying public during the school day and is sometimes used by the school.

Very happy with Brightlingsea Sports Centre

More use of tennis courts over the weekend. Teenagers (and some grannies) don't get up early at the weekends! I like to play tennis and I am 79 and want to play at weekends with my grandchildren!

I feel the gym needs to be bought up to date a bit with some better and more varied equipment An indoor swimming pool would be a huge asset to Brightlingsea and would complement the Lido. Along with this sauna and jacuzzi facilities would be useful.

Basketball

My needs are met at Brightlingsea

Greater timetable of activities

Brightlingsea - 3G pitch, tennis courts, swimming pool. The facilities in general could do with being upgraded, toilets, reception area etc.

Brightlingsea-a lick of paint

It's great to have more of these places to encourage friendship and healthy life style. It should have a good cafe and a swimming pool. Then i would be a member and go 4 times a week

I would like the current facilities to be improved. I value the fact there is a gym but it could be better for example. But really it is just a really valuable community resource. My kids attend about 4 times a week for various activities and we would really struggle as a family to access these things without it

The gym needs to be improved. I know it has been hit by Covid but they used to offer a lot more things for young children and teenagers.

One of my children attend the Colne and we have discussed a youth membership now it's winter as a good way to keep active. Safe environment to meet friends etc.

Often attend children's parties in the sports hall too.

Would be devastating to the community to lose this.

Indoor swimming pool

Better gym facilities

Good range of classes

More gym equipment

Better gym equipment

A 24 hour fully functional gym.

A swimming pool

Classes for children. Gymnastics, trampolining, on PAYG basis. Climbing wall practice PAYG. And likewise for adults, variation in classes, not just yoga! Perhaps parent & child classes to add diversity to families who can use facilities together rather than separately.

I find the present facilities adequate enough for my personal use. I value Brightlingsea Centre greatly as it provides a much needed facility within cycling or walking distance from mine, and many other users home.

I use the multi gym during quiet periods during the day and I can usually access the equipment without having to wait.

I would like to see more classes for senior citizens only e.g. mature moves, armchair aerobics. We are constantly told the importance of exercise and communication for the elderly but there is nothing provided at Brightlingsea.

It would be lovely to have a 3G astro pitch at Brightlingsea Sports Centre. Myself as the company director of MASS, would be massively impacted if the Sports Centre closed the astro and we could no longer use it. It would impact us massively as a business but also it would impact so many children in and around the town that we know love attending our sessions, look forward to the sessions and we help them have a great childhood. We all know sports is people's release and children coming from all backgrounds of life, we have created a really positive environment for all the attending children, which they have responded to brilliantly.

I really hope something can be done instead of the sports centre closing down, as this would negatively impact on the children massively, for their enjoyment, discipline, but also sanity.

If I could speak to someone directly, who is involved in this, I would love to, so we could fully express our views & feelings towards this.

Thank you & please contact me directly if need-be.

More sports facilities outside.

I have only recently moved to Brightlingsea. My son and his family (two young children) have also moved here. I consider the existence of a sports centre in the town where we live to be an essential facility for all the family and particularly for the children as they grow. Personally I would like to see more classes (pilates, yoga, Zumba) and particularly for some daytime classes for the many retired people in the town. I would be unlikely to travel out of town to go to classes. A swimming pool.

There is clear evidence to suggest the obesity rate is rising nationally. Whilst I do not have empirical evidence to support this, here in Dovercourt/Harwich there would appear to be a number of residents who carry excess weight. The availability of take outs is on the increase with 3 new ones planned for close by to Morrisons. So diet may well be an issue? I had a spinal op several years ago and it was suggested that Pilates would be good for me. I scoured the area for local classes but came up with nothing. Only because of this survey have I found out that Harwich Sports Centre now offer Pilates several times a week and at a very reasonable rate particularly as I am of pensionable age. There are also Yoga classes, however in my opinion I feel that Yoga and Pilates are directed to a niche market. With increasing weight problems and evenings when nothing seems to take place at the Sports Centre (?) there should be more beginner through to more experienced classes in aerobic exercise, zumba classes or indeed anything else that will fire up the over weight and indeed the older population or physically compromised to make full use of the facilities. Even an elementary discussion about how many calories need to be burned off after eating a big MAC before weight is added. This is not about dictating to people but enabling them to make the right choices. In summary: More communication about what is available...local newspapers, posters in GP practice surgeries, The Dovercourt Hub etc. I was totally unaware that Pilates had started up at the Harwich Sports Centre. Liaison with GP surgeries or other medical centres to identify those who would benefit from exercise, a range of different types of exercise classes. Facilities seem to be great but take up poor. For example I was told that there are abut 6/7 people who attend Pilates but the class can accommodate 13.

Currently attending Yoga and Pilates classes. Find it difficult to concentrate and relax due to noise coming from the badminton courts which are only divided by a curtain.

I feel investment into Brightlingsea Sports Centre would be money well spent. The football/hockey astro turf is outdated and needs to be upgraded. A 4G pitch would certainly be a good improvement on the existing facility.

Football training camps

Netball club and running/athletics club would be good locally. Having squash courts in Brightlingsea is good for my family as adults and children play. We've enjoyed a range of activities

from sports court hirel, birthday parties, grass roots football training and weight management programme. A real asset to the community.

Improve the outdoor courts at Brightlingsea, 3G pitch, tennis courts

I use Brightlingsea sports centre on a regular basis using the gym, sports classes etc and my children use the Astro as do hundreds of others for football training and various clubs. It's well loved and well needed in our community and without it I don't know what we'd do.

Better air conditioning in the gym

The layout of the Brightlingsea sport center needs remodeling, providing better changing facilities, larger reception area and a bigger multi function gym which members can use during school times (currently only the small gym is available) during school hours which has old, broken or worn out equipment (which was Harwich's sports center old equipment).

The small garden area outside of the reception could be a new purpose built reception giving space for a larger reception/cafe/waiting area. The old reception could be incorporated into a revamped gym.

Unfortunately due to the lack of investment and maintenance Brightlingsea sport center has only seen a lick of paint in the last few years and currently gym equipment is old, damaged or broken, there broken mirrors in the gym, tiles which are missing, stained or damage on the suspended ceiling around the building. I believe that suitable investment would be regenerated in an uplift in memberships and casual usage. I believe Brightlingsea sport center could become a places to meet, greet, exercise and relax making it a figurehead attraction in Brightlingsea attracting people not only from Brightlingsea, but servicing people from the surrounding areas.

extended opening times at harwich at weekends.

tennis courts opened the whole year - not just summer. even just one court open.

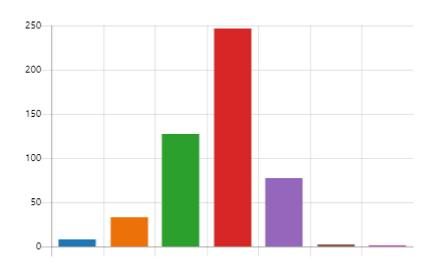


Have your say on Joint Use Facilities

495 Responses 08:09 Average time to complete Closed Status

1. Please can you select your age category:

Under 16 Years Old	8
Between 16 - 25 Years Old	33
Between 26 - 40 Years Old	127
Between 41 - 65 Years Old	247
Between 66 - 79 Years Old	77
Over 80 Years Old	2
Prefer not to say	1



2. Please provide your gender:



3. Please provide the first part of your postal code:

Latest Responses

495
Responses

"co12"

"co12"

"co12"

4. Do you or have you used the Harwich or Brightlingsea Sports Centre/s?



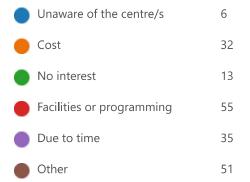
5. If yes, do you have a Pre-Paid monthly or Annual Membership?

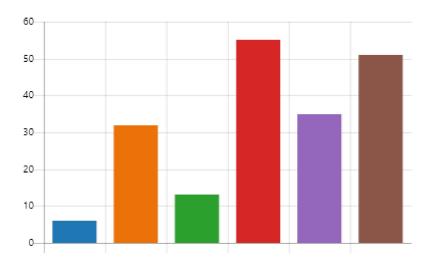


6. On average, how many times a week do you attend?



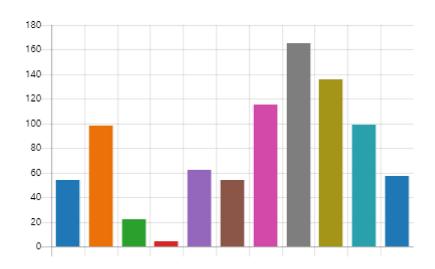
7. If you have not used the Harwich or Brightlingsea Sports Centres, please could you tell us why?





8. What facilities do you use at Harwich or Brightlingsea Sports Centre/s? (Please select all)

Harwich - Squash Courts Harwich - Sports Hall 98 Harwich - Tennis Courts 22 Harwich - Muga Court (Youth ... Harwich - Changing Rooms Brightlingsea - Squash Courts 54 Brightlingsea - Small Sports H... 115 Brightlingsea - Large Sports H... 165 Brightlingsea - Multi-Gym 136 Brightlingsea - Changing Roo... 99 Brightlingsea - Studio 57

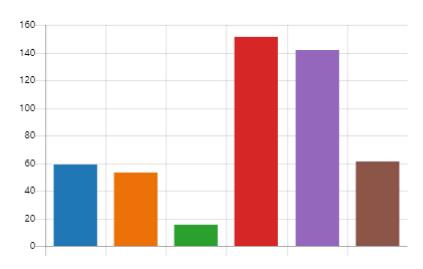


9. Do any of your friends, family or children use the centre/s?



10. Do you use the centre/s as a casual user, regular user or as a block booker?





11. Do you believe that the centre/s are a key part of your local community?

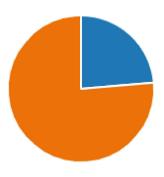


12. Do you feel the activities/services provided are good value for money?



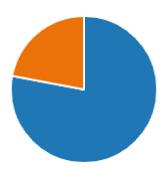
13. Did you know that these centres provide access to the only squash courts in Tendring?





14. If you couldn't access these facilities, would this impact upon your ability to access physical activities?



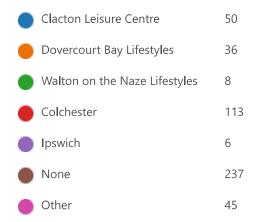


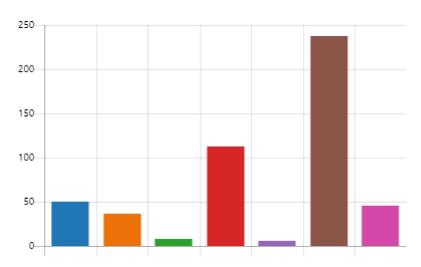
15. Would you use the facilities if another operator ran these, and the level of the service was the same?





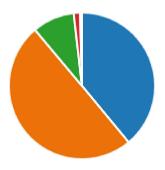
16. Where would you go if you could no longer access these facilities/services?





17. How many additional miles would you need to travel to do the same activities you participate in at Harwich or Brightlingsea Sports Centre/s.

1 - 10 Miles	193
10 - 20 Miles	247
20 - 30 Miles	46
3 0 - 40 Miles	7
40+ Miles	2



18. How would you rate the quality of the Harwich Sports Centre? (if applicable)





19. How would you rate the quality of the Brightlingsea Sports Centre? (if applicable)





20. What additional indoor or outdoor facilities would you like at Harwich or Brightlingsea Sports Centre/s, and how can the existing facilities be improved?

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"extended opening times at harwich at weekends. tennis cou...

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